

Welcome to the eDelivery System Demo.

Click the Login Button to begin.

Welcome to the Highmark eDelivery Virtual Demo.

Welcome to the eDelivery System

These reports may contain *Protected Health Information* and are being furnished to the Green Health Plan only, not the Plan sponsor.

This demonstration is designed to provide basic instruction in a hands on manner of how to navigate and utilize the eDelivery FTP site. For the most optimal experience, it is recommended that you follow the navigation prompts rather than paging through the document.

Click on the arrow to begin the demonstration.

This system is for authorized users only!

You are about to access the eDelivery system which is maintained on a secure FTP server. The system is a mature file transfer system that was designed to provide you with enterprise-grade security, reliability, scalability, and performance. Please close any file(s) you access and logout of the server before leaving this site. Thank You!

Click here to continue

Welcome to the eDelivery System Demo.

Click the Login Button to begin.

eDelivery System Login - Windows Internet Explorer

https://ftp.highmark.com/

File Edit View Favorites Tools Help

eDelivery System Login


Welcome to the eDelivery System

These reports may contain *Protected Health Information* and are being furnished to the **Group Health Plan only, not the Plan Sponsor.**

Login

Name:

Password:



This system is for authorized users only!

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This indicates a failed login. Click the arrow to try again.

eDelivery System Login - Windows Internet Explorer

https://ftp.highmark.com/

File Edit View Favorites Tools Help

eDelivery System Login Tools >>

Welcome to the eDelivery System

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ERROR: Login Failed

Login

Name:

Password:

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Click here to continue

A login and password is required.
Press Login again to continue.

eDelivery System Login - Windows Internet Explorer

https://ftp.highmark.com/

File Edit View Favorites Tools Help

eDelivery System Login

Welcome to the eDelivery System


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ERROR: Login Failed

Login

Name:

Password:



This system is for authorized users only!

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Upon initial login, you are presented with your home directory. Select [hipaa-in](#) to upload your file

The screenshot shows a Windows Internet Explorer browser window titled "eDelivery System Login". The address bar contains "https://ftp.highmark.com/". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The page content features the "eDelivery" logo, a blue navigation bar with "Welcome John Q. Public @ EDI TEST CO to the eDelivery System" and a "Logout" link. Below this is a file management interface with a folder icon and a list of files. The file list has columns for "Name", "Size [B]", "Date", and "File Options". Two folders are listed: "hipaa-in" and "hipaa-out", both dated "Aug 10 16:31". A red arrow points to the "hipaa-in" folder. At the bottom of the browser window, there are buttons for "Browse...", "Upload File", "Set ASCII", and "Change Password".

Files			
Name	Size [B]	Date	File Options
hipaa-in		Aug 10 16:31	
hipaa-out		Aug 10 16:31	

Once in the [hipaa-in](#) directory, you will need to locate your file to upload. Click the Browse button.

The screenshot shows a Windows Internet Explorer browser window. The address bar contains the URL `https://ftp.highmark.com/`. The page title is "eDelivery System Login". The main content area features the "eDelivery" logo, a blue navigation bar with the text "Welcome John Q. Public @ EDI TEST CO to the eDelivery System" and a "Logout" link. Below this, a file directory listing shows a folder named "hipaa-in". Underneath the directory listing, there is a horizontal row of buttons: "Browse...", "Upload File", "Set ASCII", and "Change Password". A red arrow points to the "Browse..." button. Below the buttons is a table with the following structure:

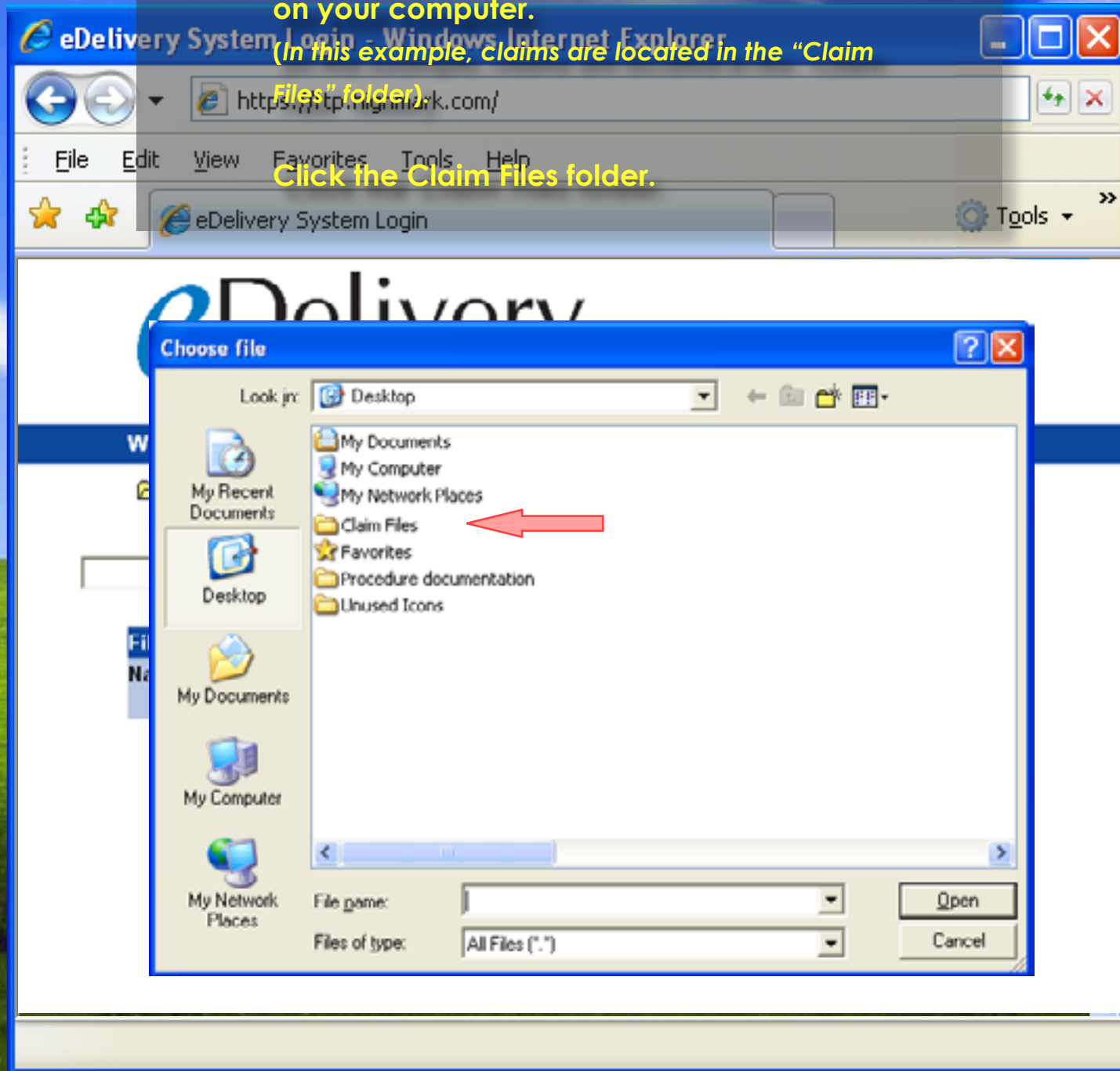
Files			
Name	Size [B]	Date	File Options

The Windows taskbar at the bottom shows the "start" button and several application icons.

You will then need to locate the claim file
on your computer.

(In this example, claims are located in the "Claim
Files" folder).

Click the Claim Files folder.



After locating your claim file, click the Open button to continue.

The screenshot shows a Windows Internet Explorer browser window titled "eDelivery System Login - Windows Internet Explorer". The address bar displays "https://ftp.highmark.com/". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". A search bar contains "eDelivery System Login".

Overlaid on the browser is a "Choose file" dialog box. The "Look in:" field shows "Claim Files". The file list contains the following entries:

- ED1 Claims 20070820.837
- ED1 Claims 20070821.837
- ED1 Claims 20070822.837
- ED1 Claims 20070823.837
- ED1 Claims 20070824.837
- ED1 Claims 20070827.837
- ED1 Claims 20070828.837
- ED1 Claims 20070829.837
- ED1 Claims 20070830.837

The "File name:" field at the bottom of the dialog box contains "ED1 Claims 20070830.837". The "Files of type:" field is set to "All Files (*.*)". A red arrow points to the "Open" button.

Click the Upload File button to transfer your file to the eDelivery System.

The screenshot shows a Windows Internet Explorer browser window titled "eDelivery System Login - Windows Internet Explorer". The address bar displays "https://ftp.highmark.com/". The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The address bar shows "eDelivery System Login" and a "Tools" dropdown menu.

The main content area features the "eDelivery" logo. Below the logo is a blue navigation bar with the text "Welcome John Q. Public @ EDI TEST CO to the eDelivery System" and a "Logout" link. Underneath, there are folder icons for "/" and "hipaa-in".

A file browser interface is shown with a path "C:\Documents and Settings\" and a "Browse..." button. To the right are buttons for "Upload File", "Set ASCII", and "Change Password". A red arrow points to the "Upload File" button.

Below the buttons is a table with the following structure:

Files			
Name	Size [B]	Date	File Options

The claim file is now transferred.
Click the refresh button below to advance.

eDelivery System Login - Windows Internet Explorer

https://ftp.highmark.com/

File Edit View Favorites Tools Help

eDelivery System Login

eDelivery

Welcome John Q. Public @ EDI TEST CO to the eDelivery System [Logout](#)

/
hipaa-in

Browse... Upload File Set ASCII Change Password

Files			
Name	Size [B]	Date	File Options
EDI Claims_20070828_837	7212	Aug 28 12:08	

It is normal to see a replica of your file with a .nom extension. This is a system generated copy of your file for our server.

The screenshot shows a Windows Internet Explorer browser window titled "eDelivery System Login". The address bar contains "https://ftp.highmark.com/". The browser's menu bar includes File, Edit, View, Favorites, Tools, and Help. The page content features the "eDelivery" logo, a welcome message for "John Q. Public @ EDI TEST CO", and a "Logout" link. Below the navigation bar, there is a folder icon for "hipaa-in" and a search input field. A row of buttons includes "Browse...", "Upload File", "Set ASCII", and "Change Password". A table titled "Files" lists two files:

Name	Size [B]	Date	File Options
EDI Claims_20070828_837	7212	Aug 28 12:08	
EDI Claims_20070828_837.nom	7212	Aug 28 12:08	

Click here to continue

Click on the / link to return to your home directory.

eDelivery System Login - Windows Internet Explorer


https://ftp.highmark.com/

File Edit View Favorites Tools Help

eDelivery System Login

eDelivery

Welcome John Q. Public @ EDI TEST CO to the eDelivery System [Logout](#)

[/](#) 

[hipaa-in](#)

Files			
Name	Size [B]	Date	File Options
EDI Claims_20070828_837	7212	Aug 28 12:08	
EDI Claims_20070828_837.nom	7212	Aug 28 12:08	

Your response reports will be found in the [hipaa-out](#) folder.

Click [hipaa-out](#) to advance.

The screenshot shows an Internet Explorer browser window with the following elements:

- Address Bar:** <https://ftp.highmark.com/>
- Menu Bar:** File, Edit, View, Favorites, Tools, Help
- Page Header:** eDelivery System Login
- Logo:** eDelivery
- Welcome Message:** Welcome John Q. Public @ EDI TEST CO to the eDelivery System [Logout](#)
- File Listing Table:**

Files			
Name	Size [B]	Date	File Options
hipaa-in		Aug 10 16:31	
hipaa-out		Aug 10 16:31	

A red arrow points to the [hipaa-out](#) folder in the table.

The implementation acknowledgment report (999) will be located in the ack folder. Click the ack folder to advance.

The screenshot shows a Windows Internet Explorer browser window displaying the eDelivery System Login page. The browser's address bar shows the URL <https://ftp.highmark.com/>. The page content includes the eDelivery logo, a welcome message for John Q. Public, and a file directory listing. A red arrow points to the 'ack' folder in the listing.

Files

Name	Size [B]	Date	File Options
271		Aug 10 16:31	
277		Aug 10 16:31	
277u		Aug 10 16:31	
278		Aug 10 16:31	
5001		Aug 10 16:31	
820		Aug 10 16:31	
834		Aug 10 16:31	
835		Aug 10 16:31	
997		Aug 28 12:13	
ack		Sep 06 10:22	

Click the filename to open it.

eDelivery System Login - Windows Internet Explorer

https://ftp.highmark.com/

File Edit View Favorites Tools Help

eDelivery System Login

eDelivery

Welcome John Q. Public @ EDI TEST CO to the eDelivery System [Logout](#)

- /
- hipaa-out
- 997

Files			
Name	Size [B]	Date	File Options
000240_12m01447926	241	Aug 28 12:13	



The file may be saved to your computer in order to be imported into your software.

The screenshot shows a Windows Internet Explorer browser window titled "eDelivery System Login - Windows Internet Explorer". The address bar displays "https://ftp.highmark.com/". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The address bar shows "eDelivery System Login" and a "Tools" dropdown menu. The main content area displays the "eDelivery" logo and a welcome message: "Welcome John Q. Public @ EDI TEST CO to the eDelivery System" with a "Logout" link. A file explorer view shows a directory structure with folders "hipaa-out" and "997", and a file "000240.12m01447926". A "File Download" dialog box is open, asking "Do you want to open or save this file?". The dialog box displays the file name "000240.12m01447926", type "Unknown File Type, 241 KB", and source "ftp.highmark.com". It includes buttons for "Open", "Save", and "Cancel". A warning icon and text at the bottom of the dialog box state: "While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)".

Click here to continue

Contact your software vendor for instructions for importing a file.
Click cancel here to return to the file list.

The screenshot shows a Windows Internet Explorer browser window titled "eDelivery System Login - Windows Internet Explorer". The address bar shows the URL "https://ftp.highmark.com/". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The address bar contains "eDelivery System Login" and a "Tools" dropdown menu. The main content area displays the "eDelivery" logo and a welcome message: "Welcome John Q. Public @ EDI TEST CO to the eDelivery System" with a "Logout" link. A file list is visible, showing folders "hipaa-out" and "997", and a file named "000240.12m0". A "File Download" dialog box is open in the foreground, asking "Do you want to open or save this file?". The dialog box displays the file name "000240.12m01447926", type "Unknown File Type, 241 KB", and source "ftp.highmark.com". It has "Open", "Save", and "Cancel" buttons. A red arrow points to the "Cancel" button. At the bottom of the dialog box, there is a warning icon and text: "While files from the Internet can be useful, some files can potentially harm your computer. If you do not trust the source, do not open or save this file. [What's the risk?](#)". The Windows taskbar at the bottom shows the "start" button and several application icons.

The process for retrieving other HIPAA reports is the same. The 277 claim acknowledgment report will be located in the 277u folder while 835 ERA reports can be downloaded from the 835 folder.

Files

Name	Size [B]	Date	File Options
271		Aug 10 16:31	
277		Aug 10 16:31	
277u		Aug 10 16:31	
278		Aug 10 16:31	
5001		Aug 10 16:31	
820		Aug 10 16:31	
834		Aug 10 16:31	
835		Aug 10 16:31	
997		Aug 28 12:13	
ack		Sep 06 10:22	

Click here to continue

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eDelivery System Login

Tools >>

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Login

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Log In

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start