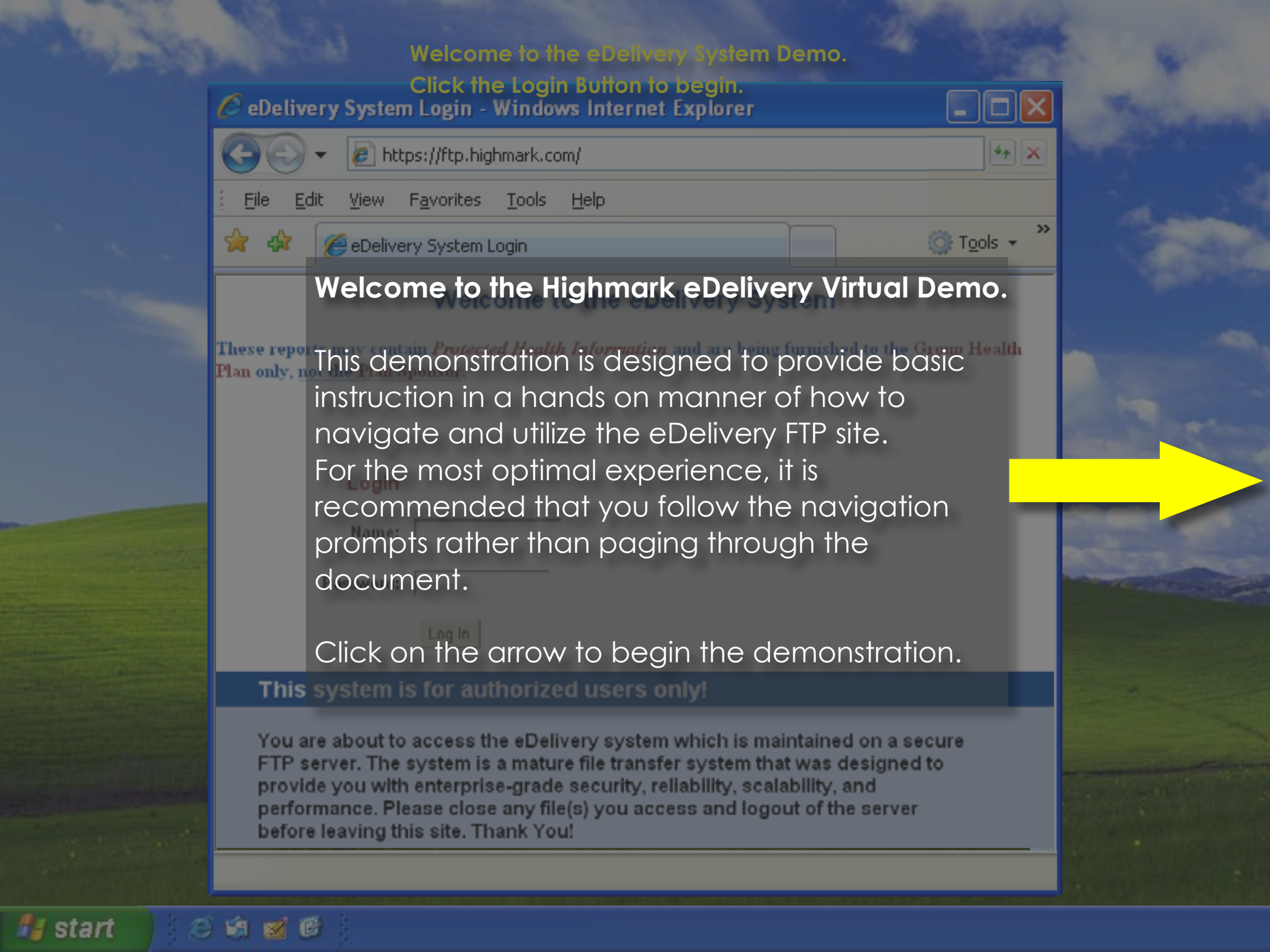
Welcome to the eDelivery System Demo.
Click the Login Button to begin.



Welcome to the Highmark eDelivery Virtual Demo.

This demonstration is designed to provide basic instruction in a hands on manner of how to navigate and utilize the eDelivery FTP site.
For the most optimal experience, it is recommended that you follow the navigation prompts rather than paging through the document.

Click on the arrow to begin the demonstration.

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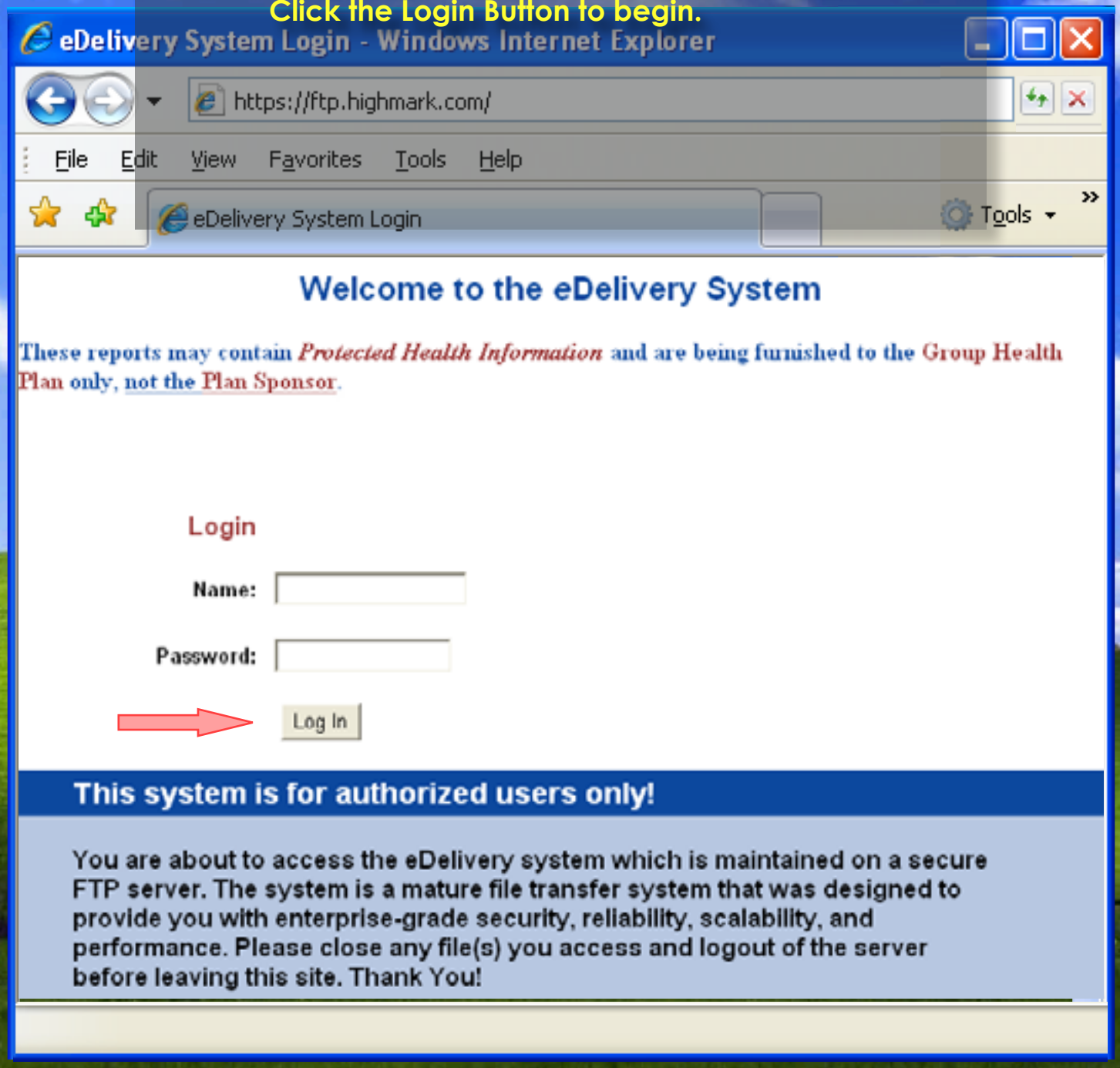
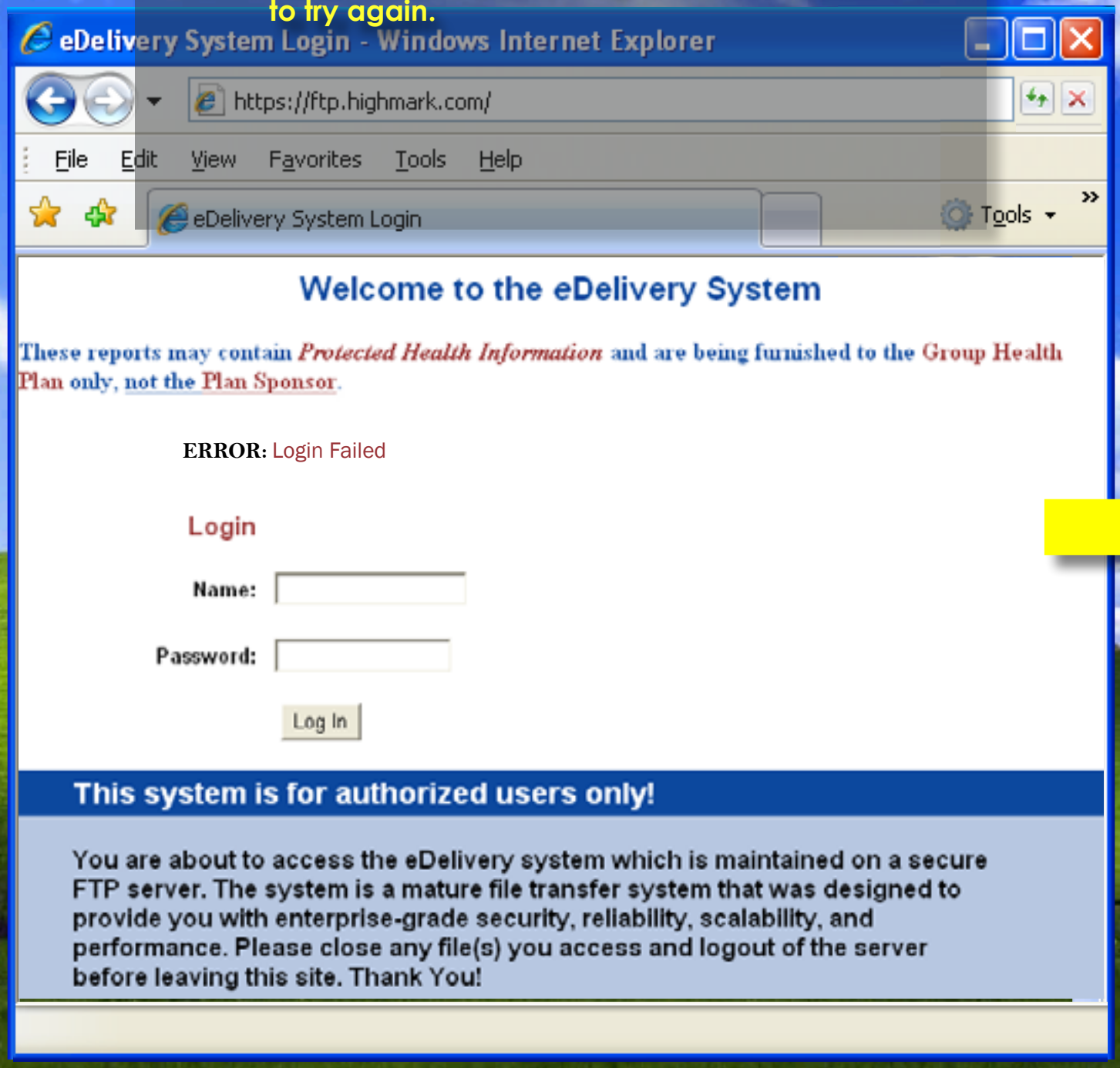
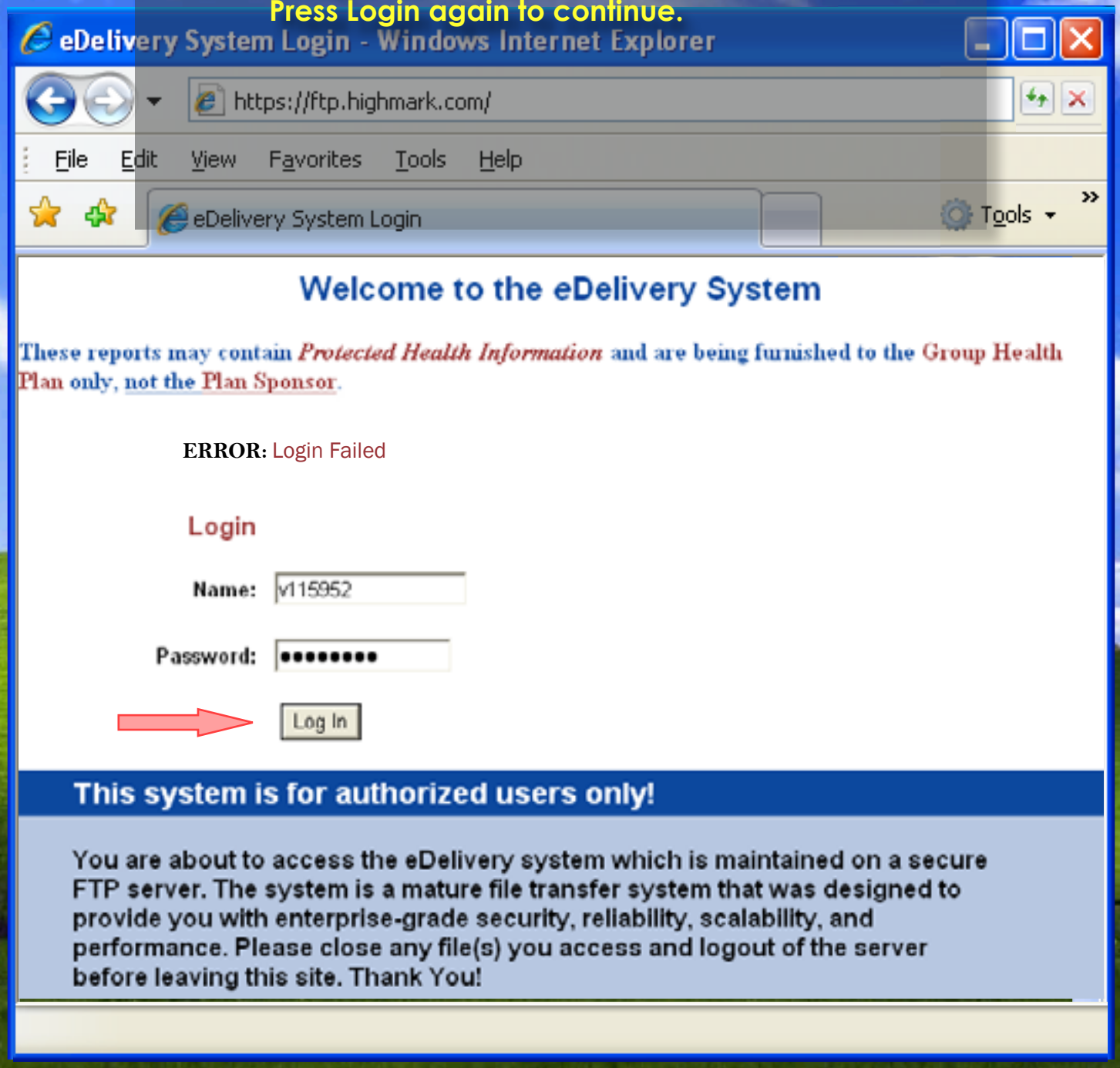


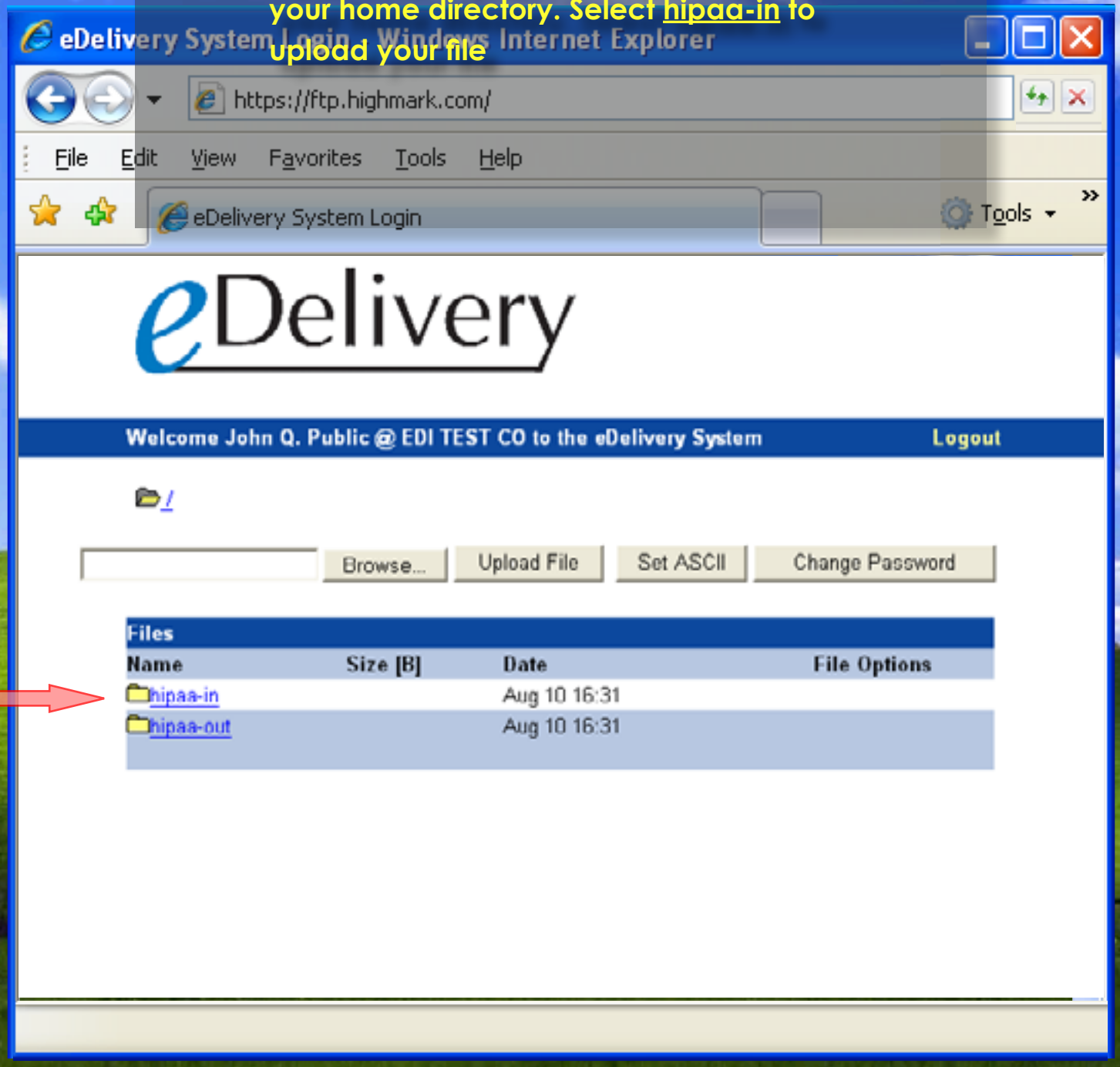
This indicates a failed login. Click the arrow to try again.



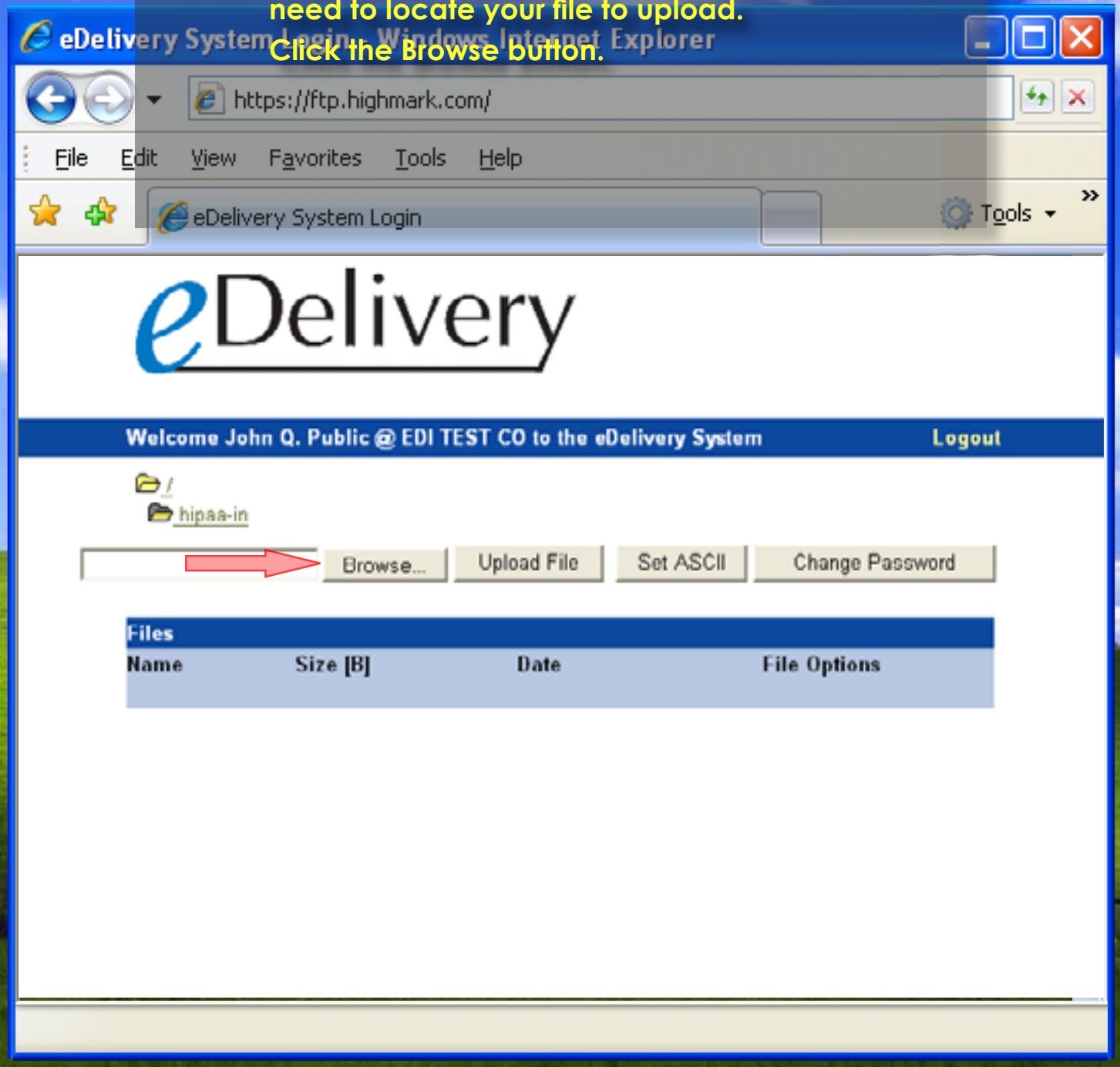
A login and password is required.
Press Login again to continue.



Upon initial login, you are presented with your home directory. Select hipaa-in to upload your file



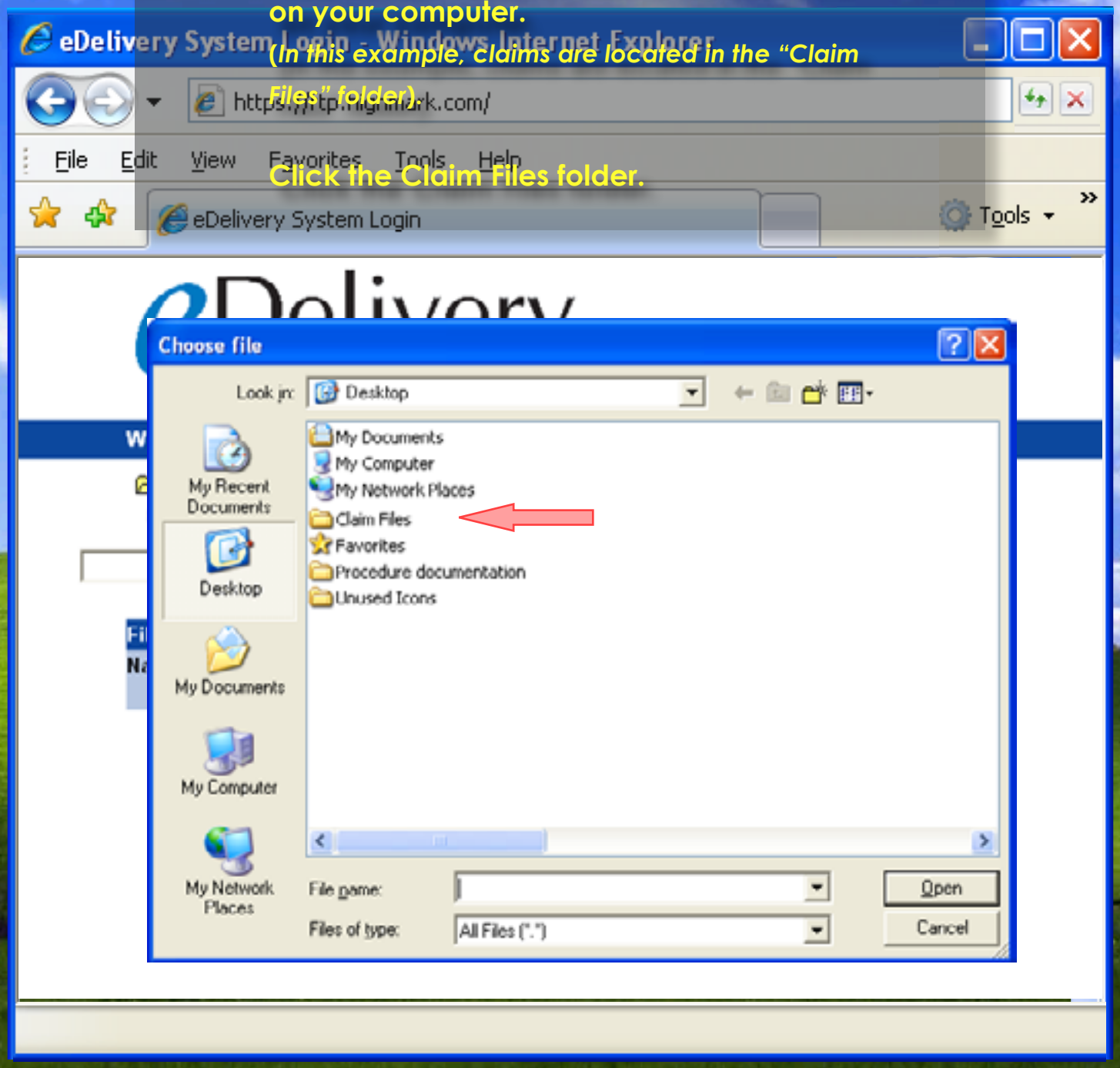
Once in the hipaa-in directory, you will need to locate your file to upload. Click the Browse button.



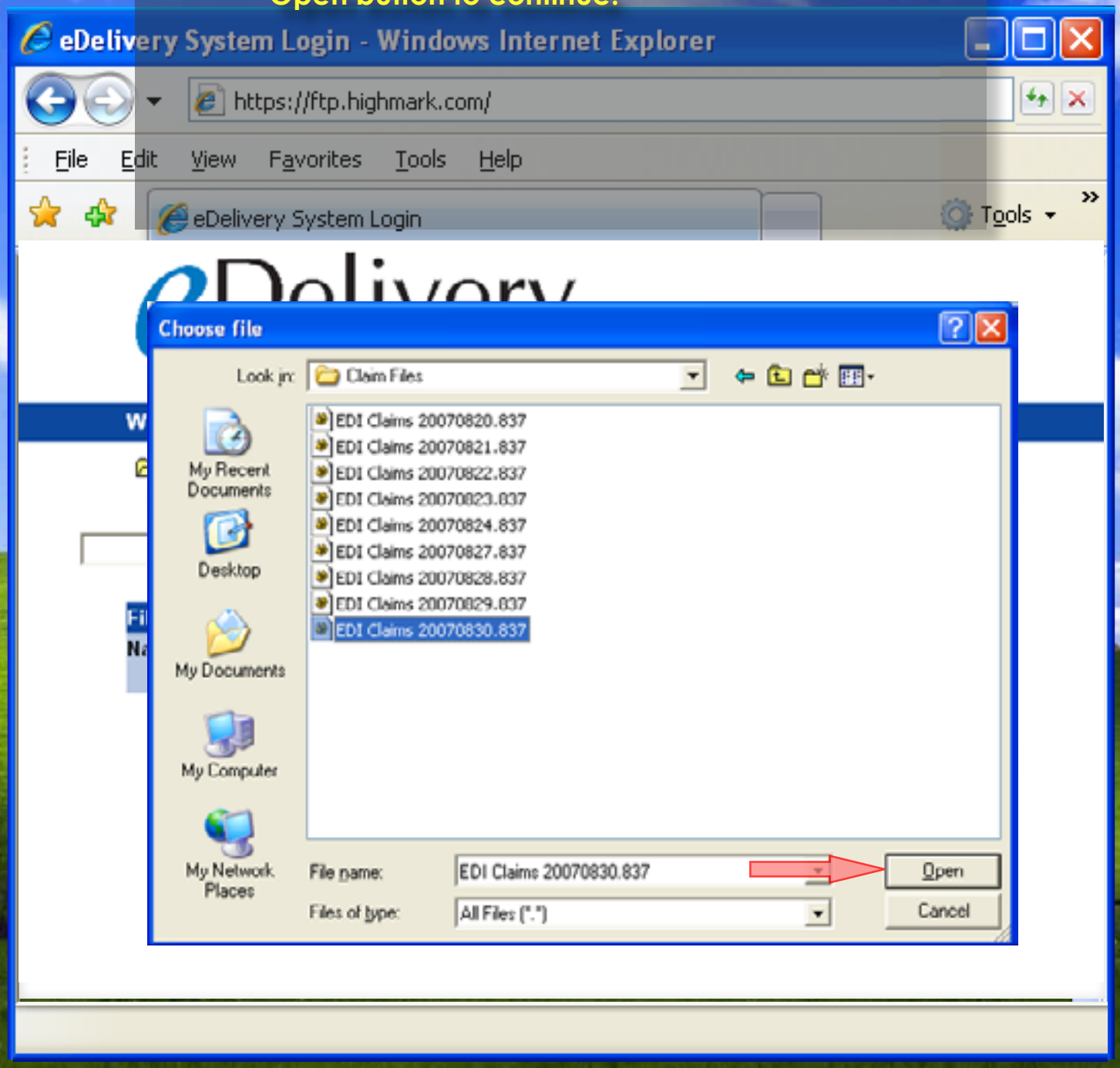
You will then need to locate the claim file on your computer.

(In this example, claims are located in the "Claim Files" folder).

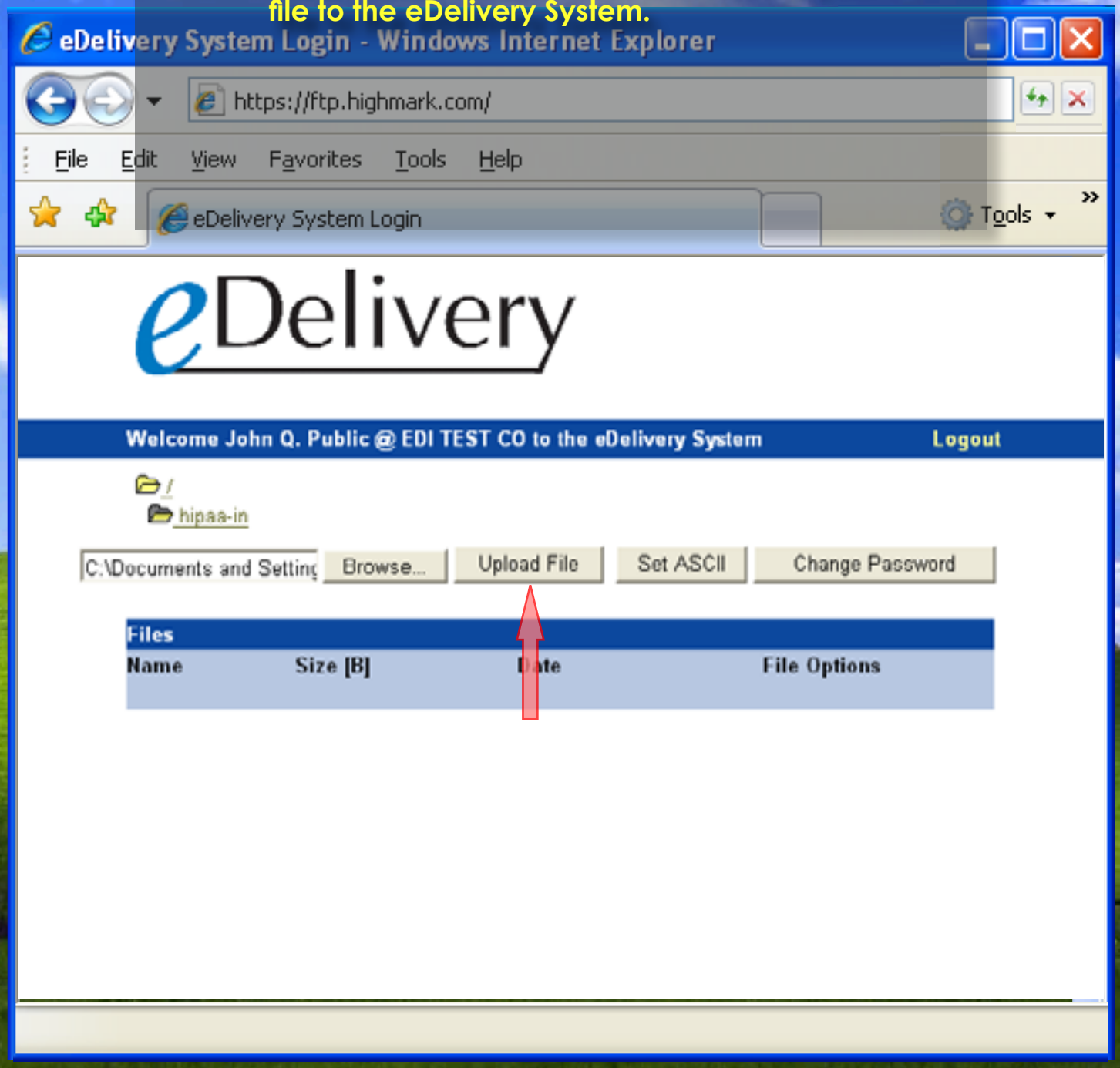
Click the Claim Files folder.



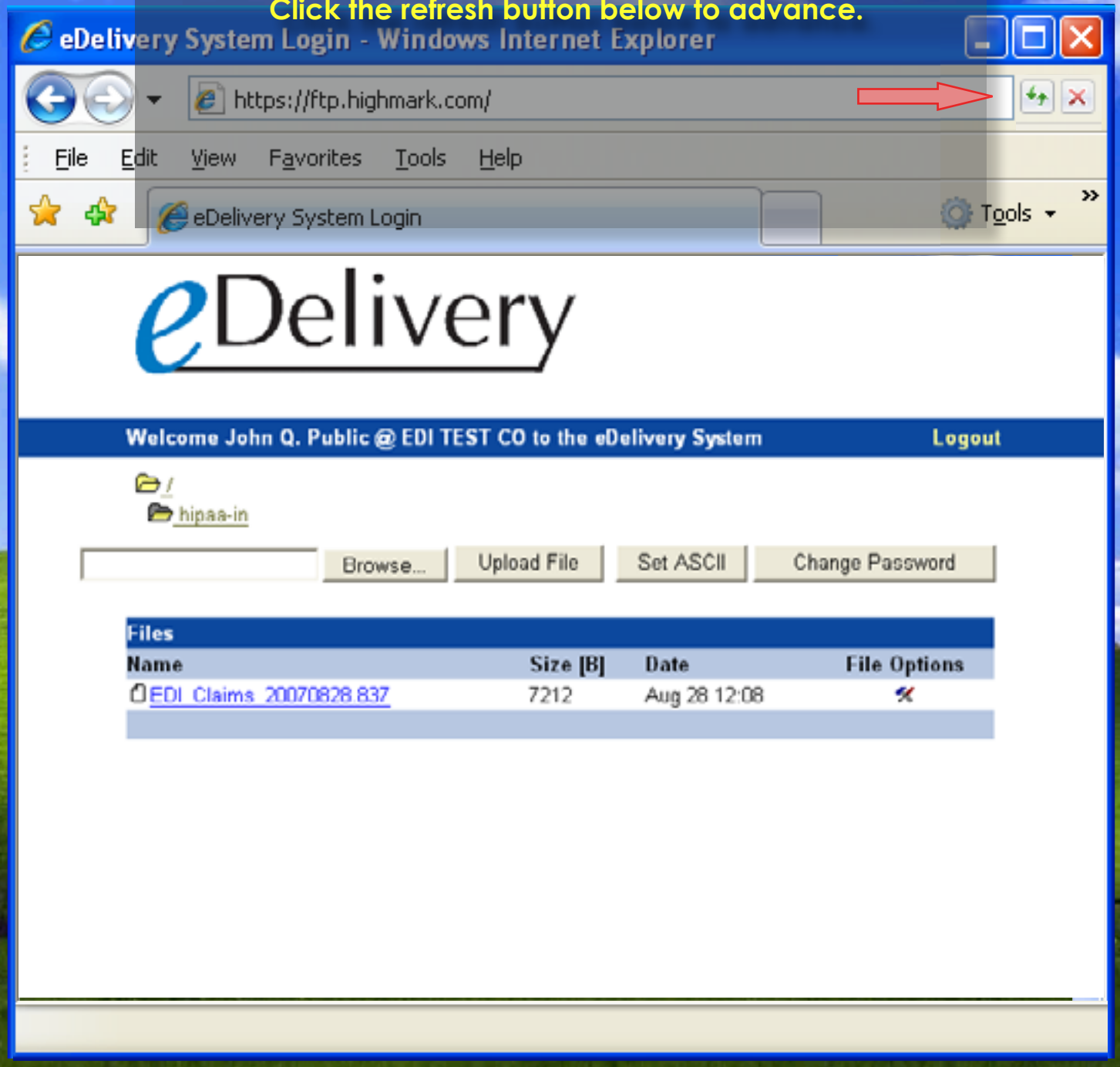
After locating your claim file, click the Open button to continue.

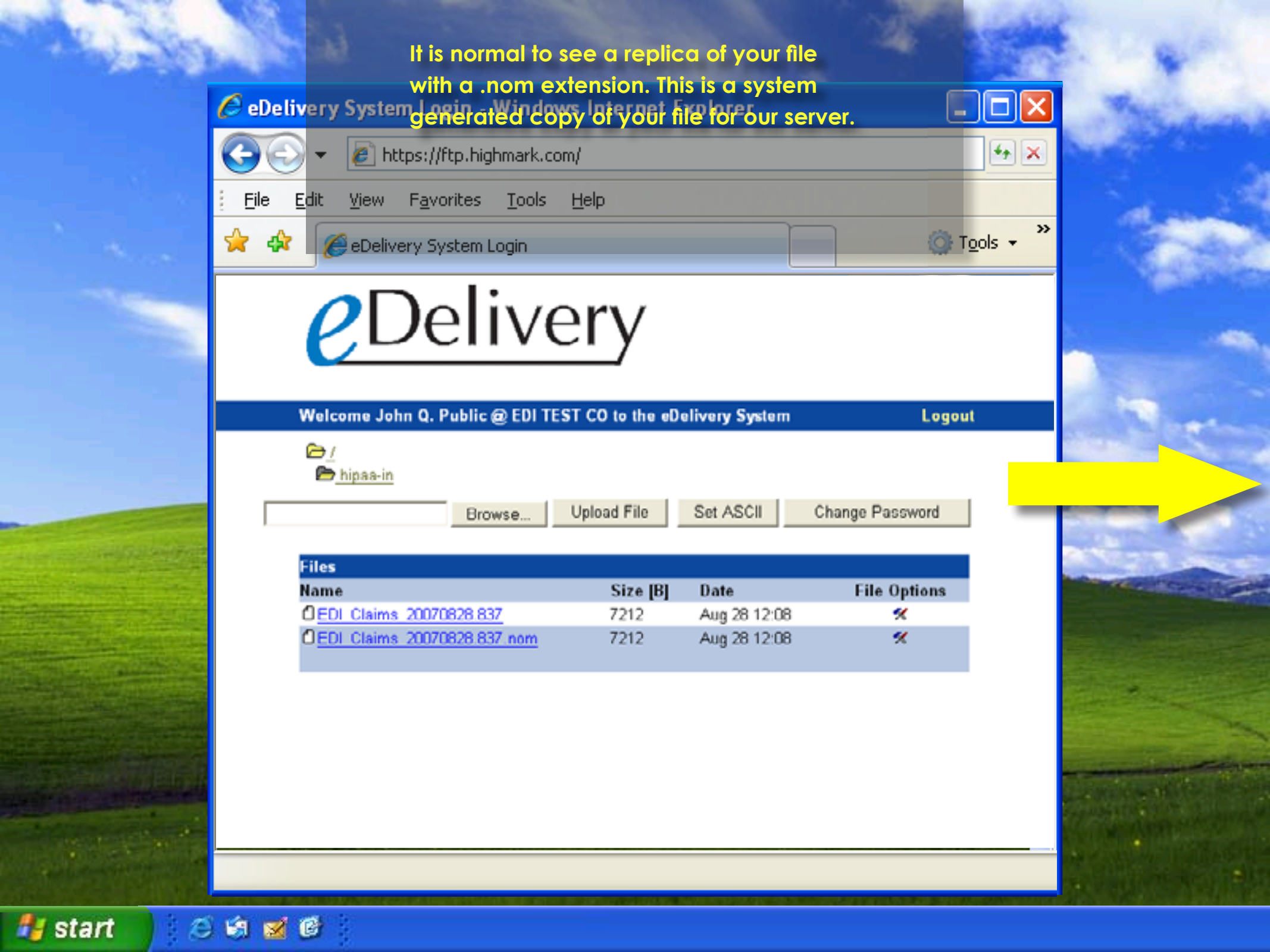


Click the Upload File button to transfer your file to the eDelivery System.

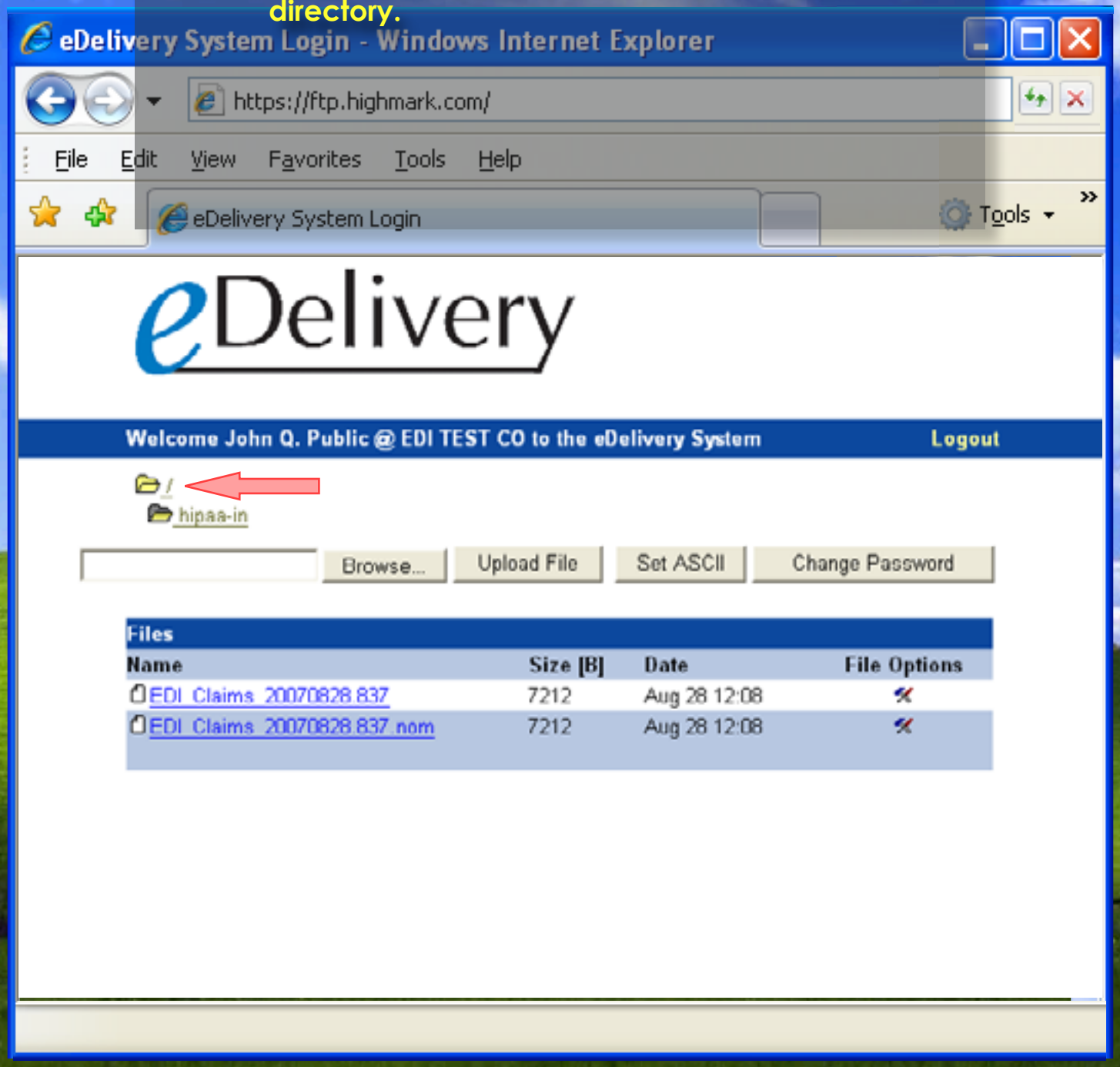


The claim file is now transferred.
Click the refresh button below to advance.

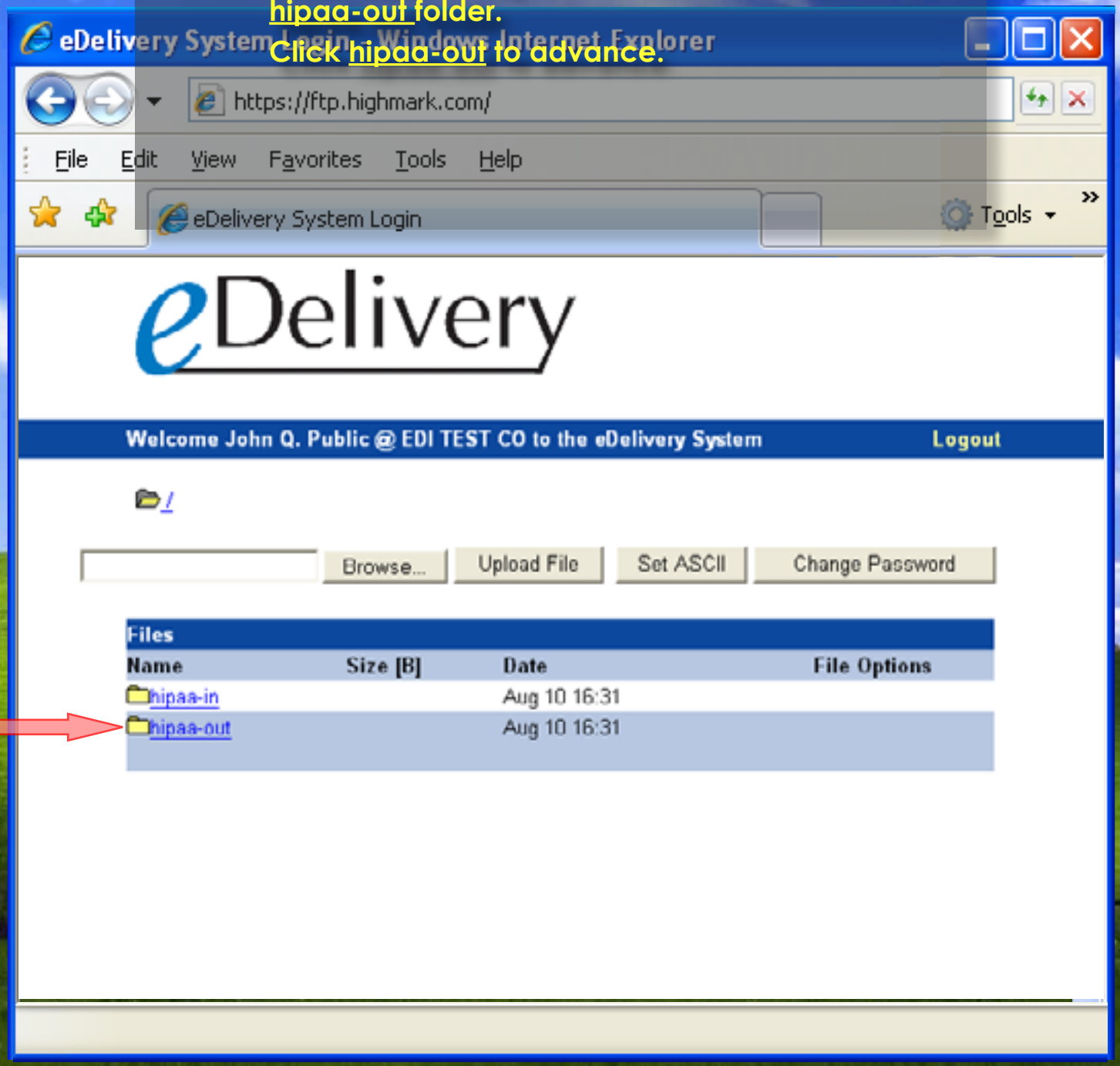



It is normal to see a replica of your file with a .nom extension. This is a system generated copy of your file for our server.
eDelivery System Login - Windows Internet Explorer
https://ftp.highmark.com/
File Edit View Favorites Tools Help
eDelivery System Login
Tools
eDelivery
Welcome John Q. Public @ EDI TEST CO to the eDelivery System
Logout
/
hipaa-in
Browse...
Upload File
Set ASCII
Change Password
Files
Name
Size [B]
Date
File Options
EDI_Claims_20070828.837
7212
Aug 28 12:08
EDI_Claims_20070828.837.nom
7212
Aug 28 12:08
start

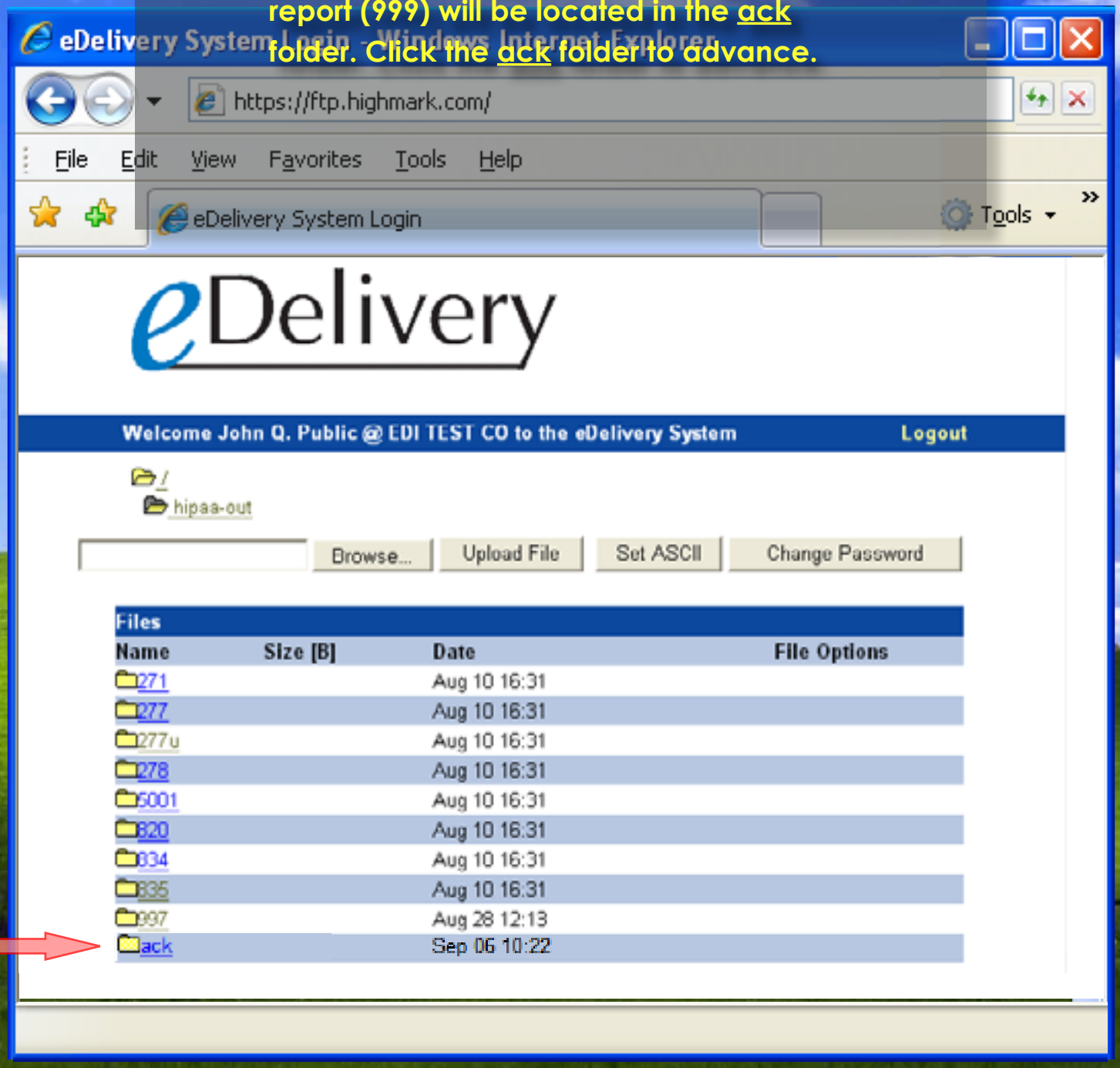
Click on the / link to return to your home directory.



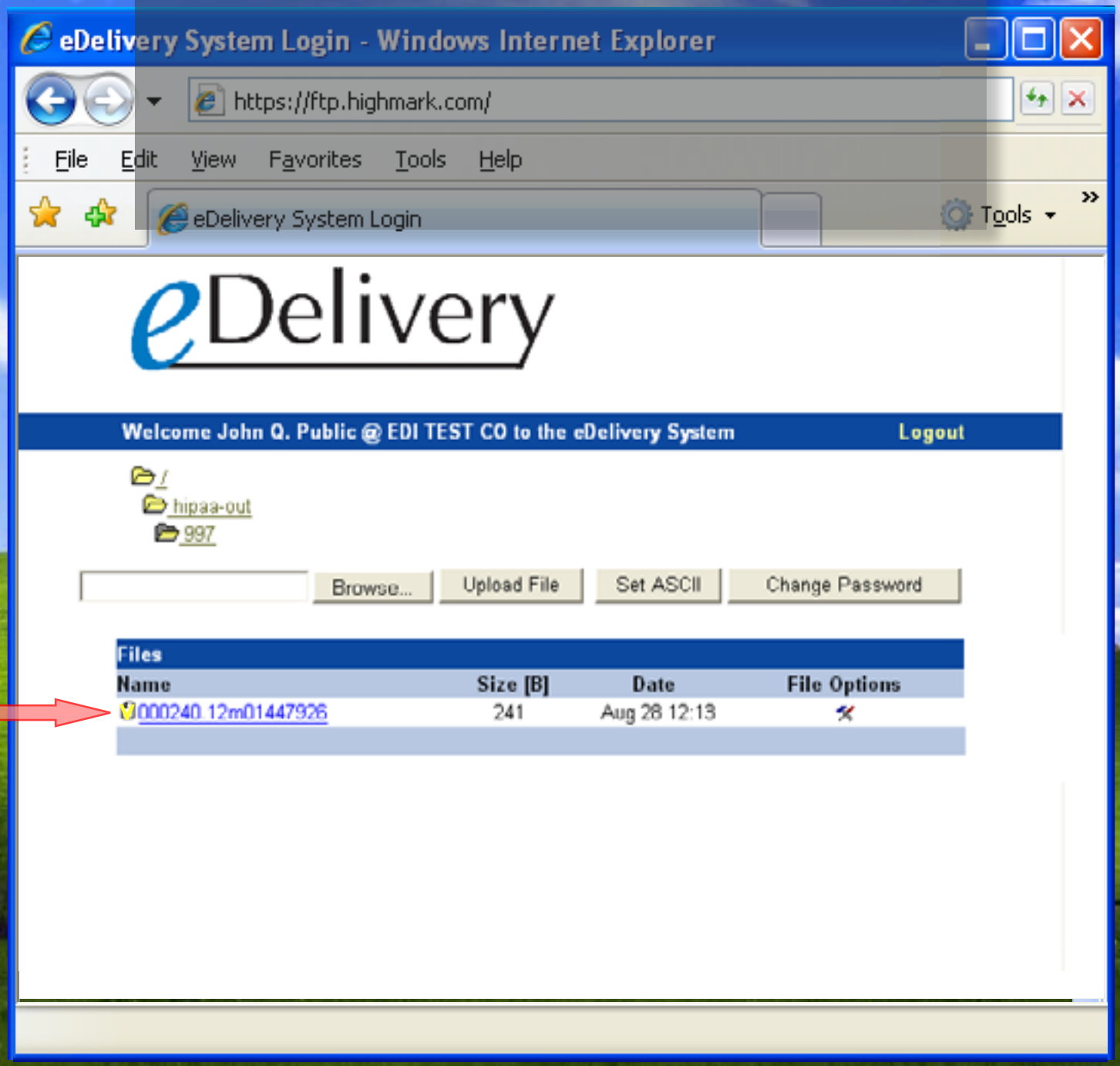
Your response reports will be found in the hipaa-out folder.
Click hipaa-out to advance.



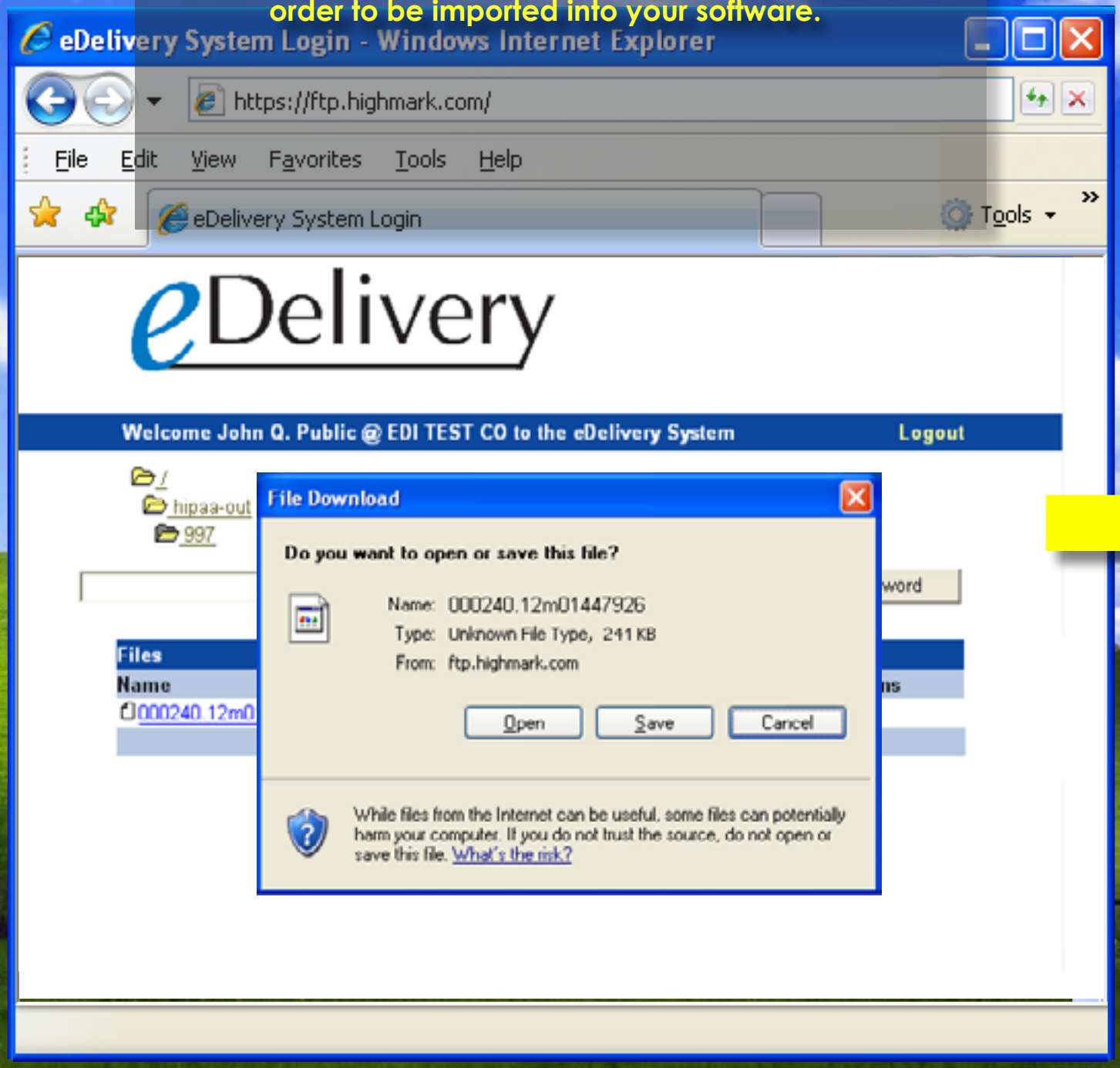
The implementation acknowledgment report (999) will be located in the ack folder. Click the ack folder to advance.



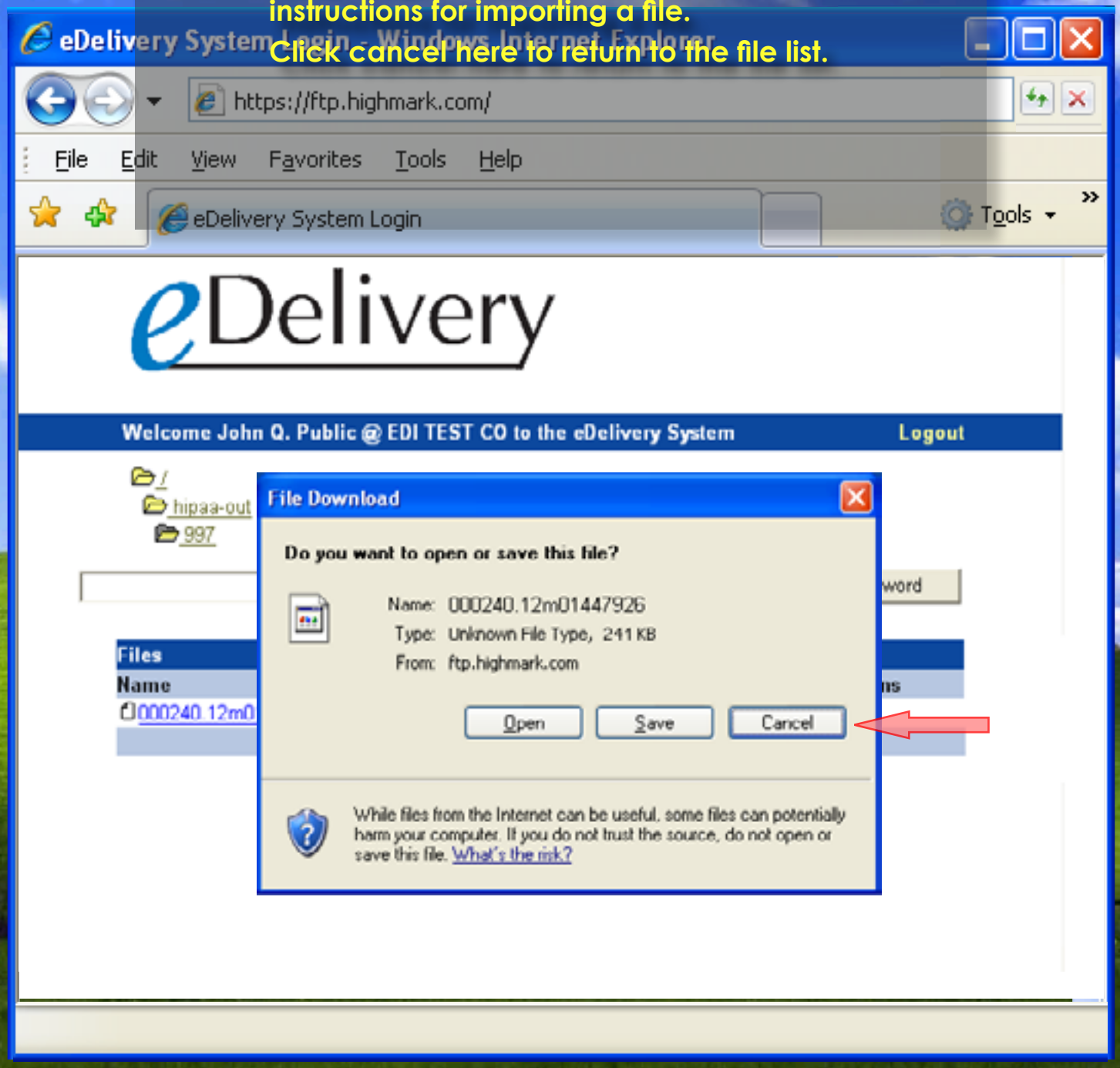
Click the filename to open it.



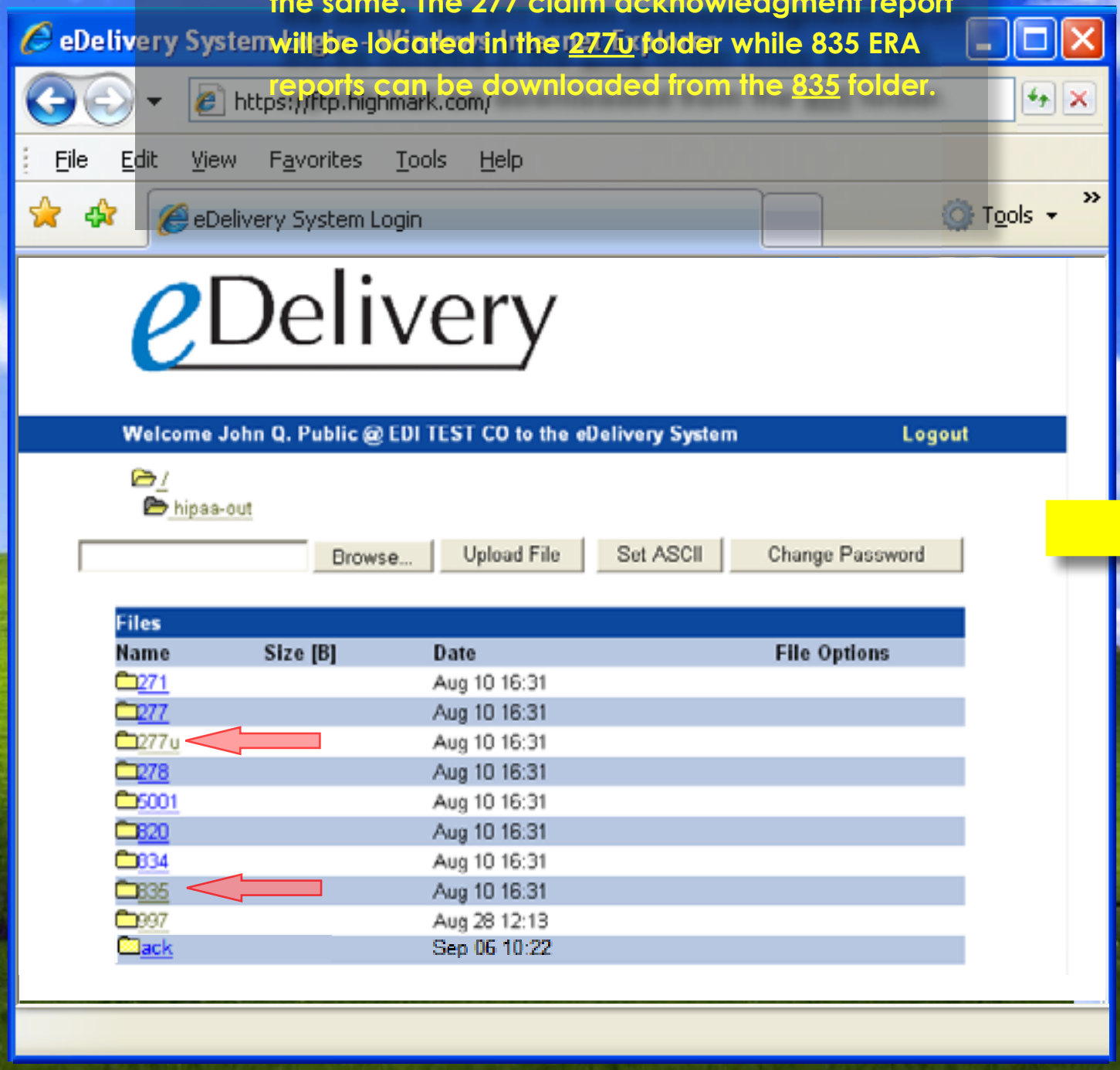
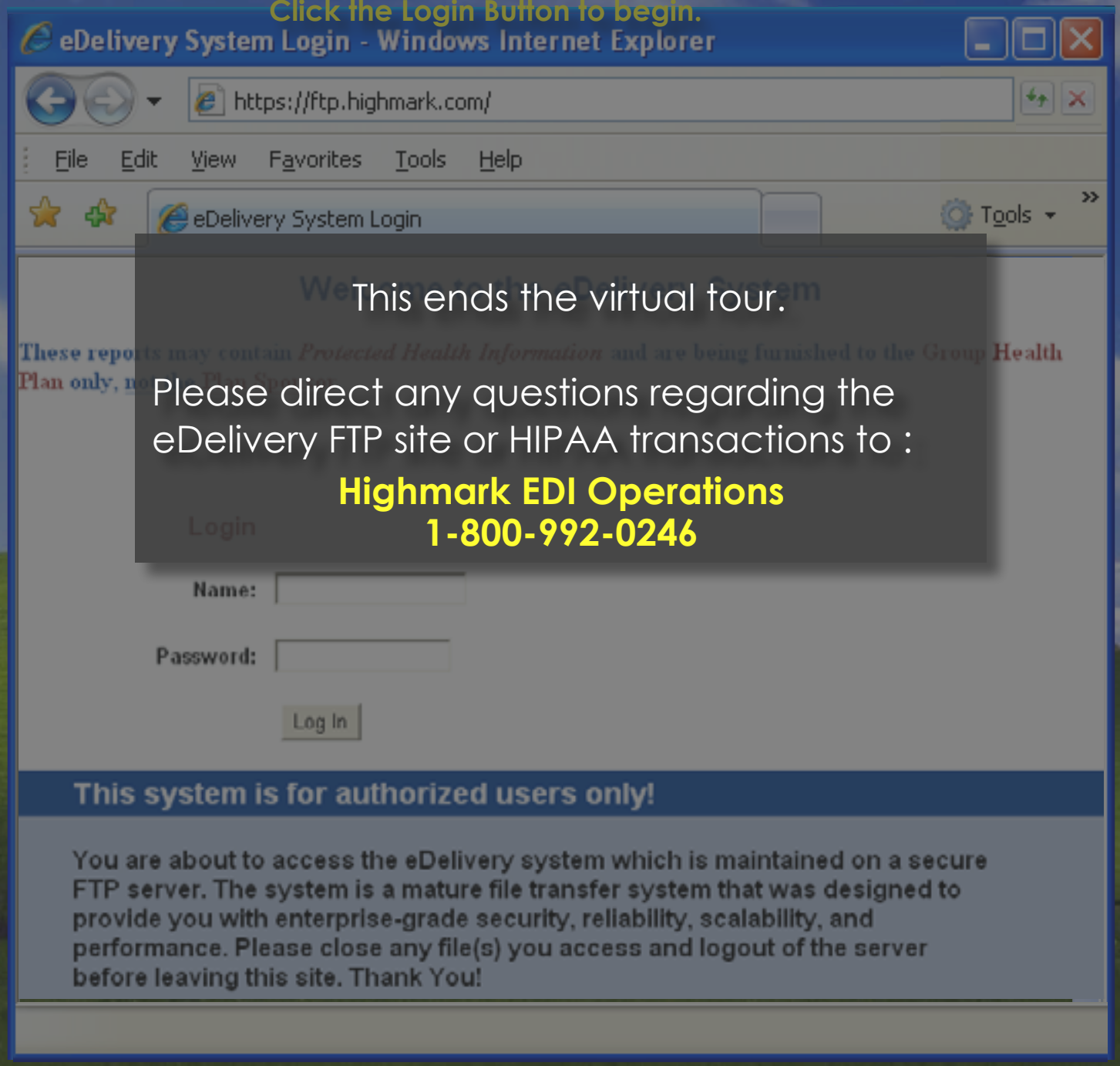
The file may be saved to your computer in order to be imported into your software.



Contact your software vendor for instructions for importing a file.
Click cancel here to return to the file list.



The process for retrieving other HIPAA reports is the same. The 277 claim acknowledgment report will be located in the 277u folder while 835 ERA reports can be downloaded from the 835 folder.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