

Transitioning Electronic Claims Submission to Highmark's EDI by end of 2025

Highmark is actively working with our Western and Northeastern New York providers to transition electronic claims submissions from Administrative Services of Kansas (ASK) to Highmark's Electronic Data Interchange (EDI). Electronic Claims for all New York providers **must** be submitted to Highmark's EDI by 2026. Highmark's EDI provides a secure and reliable method for transmitting health information at no charge via HIPAA-compliant transactions.

Next Steps

Trading Partner Notification

Providers are being notified to reach out to their technical support staff or third-party trading partners immediately to initiate the process of migration from the ASK platform. Timely migration to the Highmark EDI platform is important to ensure provider electronic claims and remittance transactions can continue to process without disruption.

New York EDI Trading Partner Business Center

A new EDI Trading Partner Business Center has been established to support Highmark Western and Northeastern New York, Inc. at edi.highmark.com/edi-ny. The site provides important forms and information to:

- Obtain the necessary logon credentials
- Establish a connection to Highmark's EDI
- Access technical information, including our HIPAA Companion Guide

Initiate Transition

Don't wait! We strongly recommend that you begin this process soon to ensure you and your providers have ample time to migrate electronic claims and remittance transactions to the Highmark platform and Highmark's EDI team has capacity to support your transition.

Two-Step Migration Process

To ensure that each trading partner is prepared to support both claims and remittance transactions, there will be a two-step process for activating your new Trading Partner account. Step One is to request new Trading Partner ID(s) through the Trading Partner Business Center, and you will be assigned new Highmark Western and Northeastern New York, Inc. trading partner credentials. Then, for Step Two, when you are ready to begin receiving electronic remittance advice to your new trading partner, you will notify EDI Operations and 835 transactions will be directed to your Trading partner account. Details about how to notify EDI Operations will be provided in the email when you are sent your new trading partner account information.

Questions?

For questions about establishing an EDI trading partner connection or receiving electronic remittance advice, please contact Highmark EDI Operations at **800-992-0246** and visit our new EDI Trading Partner Business Center site at edi.highmark.com/edi-ny to get started today.