

## **Important Notice to Highmark Western and Northeastern New York Submitters**

Please be advised that **September 30, 2026** is the final deadline to discontinue claim submissions through **Administrative Services of Kansas (ASK)**.

As previously communicated by Highmark, claim submissions for **Highmark Western and Northeastern New York** are transitioning away from ASK effective **September 2026**.

As of October 1, 2026, all claims for Highmark Western and Northeastern New York must be submitted through the Highmark EDI gateway and must no longer be sent through ASK. After October 1<sup>st</sup> Highmark will begin shutting down existing ASK Trading Partner connectivity. Any EDI Trading Partners—including providers, clearinghouses, and other submitters—who are not using a Highmark New York-issued Trading Partner ID to submit directly to Highmark may experience claim transaction rejections.

To avoid any disruption in claim submission, organizations that have not yet applied for a new **Highmark Western and Northeastern New York Trading Partner account** should do so immediately.

For questions regarding enrollment as a Highmark EDI Trading Partner, please contact the **Highmark EDI Operations Service Desk** at **1-800-992-0246**, available **Monday through Friday, 8:00 a.m. to 4:30 p.m. ET**.