

Real-Time Inquiry Connectivity Specifications

**For ANSI X12 Version
5010**

**Highmark, Inc.
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1. Overview

Real-time transactions utilize a CORE™-compliant Web Services Description Language (WSDL) Simple Object Access Protocol (SOAP). WSDL is a specification that describes networked XML-based services. SOAP is a simple XML based protocol to let applications exchange information over HTTP. Since the Internet is being utilized to transport the data, encryption will be utilized to secure messages in the same way financial transactions are secured over the Internet. Access to Highmark's networks will follow the same security model in place today, which requires a Login/Password.

In order to understand the lifecycle of the transaction, processes have been outlined below:

(1) Transaction Initiation

Highmark Trading Partner's Transaction Management System will initiate a Real-time X12 HIPAA transaction.

(2) Establish Connection

The Trading Partner's Transaction Management System will establish a secure Internet connection (HTTPS) to Highmark and send an encrypted CORE™-compliant SOAP or MIME Multipart message that contains a HIPAA X12 transaction payload, along with the Trading Partner logon id, and password assigned by Highmark.

(3) Receive Transaction Highmark receives the Real-time request on its Web Server.

(4) Authentication/Authorization

When the CORE™-compliant message is received by Highmark's WebSphere application, it will be validated and the Trading Partner's logon id and password are authenticated using the LDAP (Lightweight Directory Access Protocol). Only Trading Partners that have signed a Highmark Trading Partner Agreement are granted a logon ID, password and defined role.

If the Trading Partner is not authorized to submit a Real-time request, the WebSphere application will return a CORE™-compliant invalid security/unauthorized message to the Trading Partner via the secure Internet connection (HTTPS).

(5) Process Transaction

Trading Partners authorized to submit real time requests will have their transactions routed through the WebSphere application to the target system. The target system will generate the Real-time response.

(6) Format Response

The WebSphere Application Server will envelope the response in a CORE™-compliant response message.

(7) Send Response

The responses will be encrypted, and returned to the Trading Partner via the secure Internet (HTTPS) connection.

(8) Receive Response

The Trading Partner's Web Server will return the response message to the Trading Partner's Transaction Management System that initiated the request.

2. Trading Partner Requirements

- Trading Partners must submit Inquiry transactions using HTTPS over a public line.
- Trading Partners must be able to connect to:
 - o SOAP: <https://services.highmark.com:8443/edirpc/Core>
 - o MIME Multipart:
<https://services.highmark.com:8443/edirpc/Core/mime>
- Trading Partner must ensure that only authorized persons and/or applications will be able to submit requests to Highmark with their login id and password.
- Highmark Real-Time transactions (Request and Response) are based on a CORE™-compliant WSDL Rule version 2.2.0 SOAP format or MIME Multipart format. However, due to Highmark system requirements Real-Time transactions must adhere to Highmark's Model CORE™-compliant SOAP or MIME Multipart Messages (see Section 3).
- The CORE™-compliant SOAP message “header” must contain the following required data elements for all Highmark Real-Time transactions (MIME Multipart messages do not have a “header” but must contain these fields, as well):
 - Username = (7 positions, Upper Case) Highmark assigned login ID. Password = (8 positions)
 - Following are key points to consider regarding the handling of CORE™ Envelope Metadata. They are not intended to be all inclusive. For additional information, please refer to Phase II CORE™ 270: Connectivity Rule, Table 4.4.2 - Table of CORE™ Envelope Metadata.
 - The CORE™-compliant message “body” must contain the following required data elements for all Highmark Real-Time request transactions:

PayloadType (requests) =

- 'X12_270_Request_005010X279A1' (270 Eligibility Request)
- 'X12_276_Request_005010X212' (276 Claim Status Request)
- 'X12_278_Request_005010X217E1_2' (278 Referral/Authorization Request)

- Highmark will return the following values in PayloadType on Real-Time response transactions:

PayloadType (responses from Highmark) =

- 'X12_271_Response_005010X279A1' (271 Eligibility Response)
- 'X12_277_Response)005010X212' (277 Claim Status Response)
- 'X12_278_Response_005010X217E1_2' (278 Referral/Authorization Response)
- 'X12_TA1_Response_00501X231A1 (TA1 Interchange Acknowledgement)
- 'X12_999_Response_005010X231A1 (999 Functional Acknowledgement)

ProcessingMode = 'RealTime'

PayloadID = Trading Partner defined. Unique within the domain from the domain of the party that sets this value. PayloadID is a payload identifier assigned by the Sender in the Real Time processing mode.

TimeStamp = XMLSchema dateTime representation; see <http://www.w3.org/TR/xmlschema11-2/#dateTime>

Includes CORE™-compliant restrictions:

- Year must be four (4) digits
- Must include a “time zone offset”

SenderID = (7 position, Upper Case) Highmark assigned login id. Must be same value as Username in the CORE™-compliant message.

ReceiverID = Receiver plan NAIC Code. Must be one of the following values:

'54771' (Highmark)

'54828' (Highmark – West Virginia)

'55204' (Highmark – Western & Northeastern New York)

'00070' (Highmark – Delaware)

'15459' (Highmark Senior Solutions Co.) –WV

'15460' (Highmark Senior Health Co.) – PA

Note: "54771" is used as the NAIC code in all sample messages within this document.

CORERuleVersion = '2.2.0'

Payload = The Payload must be embedded using the Inline, except when sending or receiving payloads which contain non-printable characters, e.g., separator characters in an ASC X12 Interchange payload, the payload must be Base64 encoded.

- For 5010 X12 files, the Trading Partner must use a '~' as the segment terminator, the '^' element delimiter, the '>' Component Element Separator, and '{' Repetition Separator.

- The Trading Partner will be responsible to evaluate the returned response and to resubmit the request with any corrections required as indicated by the CORE™-compliant response.

DISCLAIMER

Real-time transactions are designed to respond to individual end-user requests for eligibility, claim status or authorization information. For typical requests (requests with a single patient), the average response time should be within 15 seconds. Actual response time will be dependent upon Real-time transaction activity.

3. MODEL CORE™-COMPLIANT SOAP MESSAGES

The following are models of valid Highmark Real-time transactions (Request and Response) with properly formatted CORE™-compliant SOAP envelopes.

In the following examples the HTTP Header is shown in blue:

Sample 5010A1 270 Request Message:

```
<soap:Envelope xmlns:soap="http://www.w3.org/2003/05/soap-envelope"
xmlns:cor="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd">
<soap:Header>
<wss:Security xmlns:wss="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-"
1.0.xsd">
<wss:UsernameToken>
<wss:Username>V999999</wss:Username>
<wss:Password>xxxxxxx</wss:Password>
</wss:UsernameToken>
</wss:Security>
</soap:Header>
<soap:Body>
<cor:COREEnvelopeRealTimeRequest>
<PayloadType>X12_270_Request_005010X279A1</PayloadType>
<ProcessingMode>RealTime</ProcessingMode>
<PayloadID>f81d4fae-7dec-11d0-a765-00a0c91e6bf6</PayloadID>
<TimeStamp>2007-08-30T10:20:34Z</TimeStamp>
<SenderID>V999999</SenderID>
<ReceiverID>54771</ReceiverID>
<CORERuleVersion>2.2.0</CORERuleVersion>
<Payload>ISA^00^      ^00^      ^ZZ^V999999  ^33^54771
^120201^0130^{^00501^000008934^1^P^:~GS^HS^R1999999^54771^20120201^0130^1^X^005010X279A1~ST^270
^CR208378L^005010X279A1~BHT^0022^13^CR208378L^20120201^013011~HL^1^^20^1~NM1^PR^2^HIGHMARK^
^^^^NI^54771~HL^2^1^21^1~NM1^1P^2^MEMORIAL MEDICAL
CENTER^^^^^XX^1999999999~HL^3^2^22^1~NM1^IL^1^DOE^JANE^^^^MI^999999999999~HL^4^3^23^0~TRN^1^
CR208378 DONOTROUTE^9NAVINET00~NM1^03^1^DOE^JOHN~DMG^D8^19650101^M~DTP^291^RD8^20120707-
20120707~EQ^30~SE^15^CR208378L~GE^1^1~IEA^1^000008934~/Payload></cor:COREEnvelopeRealTimeRequest>
</soap:Body>
</soap:Envelope>
```

Sample 5010A1 271 Response Message:

```
<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-envelope">
<soapenv:Body>
<ns1:COREEnvelopeRealTimeResponse
xmlns:ns1="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd">
<PayloadType>X12_271_Response_005010X279A1</PayloadType>
<ProcessingMode>RealTime</ProcessingMode>
```

```

<PayloadID>a81d44ae-7dec-11d0-a765-00a0c91e6ba0</PayloadID>
<TimeStamp>2007-08-30T10:20:34Z</TimeStamp>
<SenderID>54771</SenderID> <!-- NAIC code of the response sender (the receiver ID from the request) -->
<ReceiverID>V999999</ReceiverID> <!-- The login ID of the response receiver (the sender ID from the request) -->
<CORERuleVersion>2.2.0</CORERuleVersion>
<Payload>ISA^00^      ^00^      ^33^54771      ^ZZ^V999999
^120326^1159^{^00501^062044379^0^P^}>~GS^HB^54771^R1999999^20120326^1159389^62044379^X^005010X2
79A1~ST^271^1001^005010X279A1~BHT^0022^11^WEB270^20120326^1159389~HL^1^^20^1~NM1^PR^2^HIGHM
ARK^^^^^NI^54771~HL^2^1^21^1~NM1^1P^2^EXAMPLE REGIONAL MEDICAL
CENTER^^^^^XX^1999999999~HL^3^2^22^0~TRN^2^BX8B2011080707194001700^993ITSA
~NM1^IL^1^DOE^JANE^A^^MI^WEM199999999001~REF^18^363~REF^6P^099999999~REF^Q4^ZAR1999999990010
~N3^123 MAKEBELIEVE
DRIVE~N4^ANYTOWN^PA^199990000~DMG^D8^19500101^F~INS^Y^18^001^25~DTP^291^RD8^20030101-
99991231~EB^P~MSG^UNLESS OTHERWISE REQUIRED BY STATE LAW, THIS NOTICE IS NOT A GUARANTEE OF
PAYMENT. BENEFITS ARE SUBJECT TO ALL CONTRACT LIMITS AND THE MEMBER'S STATUS ON THE DATE OF SERVICE.
ACCUMULATED AMOUNTS SUCH AS DEDUCTIBLE MAY CHANGE AS ADDITIONAL CLAIMS ARE
PROCESSED.~EB^1^ESP^30{47^PR^PPOBlue Med/Surg~EB^A^^30^^^^^3^^^^N~MSG^Out-of-
Pocket~EB^A^^30^^^^^1^^^^Y~MSG^Out-of-
Pocket~EB^C^IND^30^^^^23^2000^^^^^N~MSG^Aggregate~EB^C^IND^30^^^^29^2000^^^^^N~MSG^Aggregate~EB^
C^FAM^30^^^^23^4000^^^^^N~MSG^Aggregate~EB^C^FAM^30^^^^29^4000^^^^^N~MSG^Aggregate~EB^C^IND^30
^^^^23^500^^^^^Y~MSG^Aggregate~EB^C^IND^30^^^^29^500^^^^^Y~MSG^Aggregate~EB^C^FAM^30^^^^23^1000^^
^^^^Y~MSG^Aggregate~EB^C^FAM^30^^^^29^1000^^^^^Y~MSG^Aggregate~EB^F^^30^^^^^^^^^W~MSG^Mental
Health Lifetime Maximum Policy Maximum~EB^G^IND^30^^^^23^4500^^^^^N~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^IND^30^^^^29^4500^^^^^N~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^FAM^30^^^^23^9000^^^^^N~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^FAM^30^^^^29^9000^^^^^N~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^IND^30^^^^23^2000^^^^^Y~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^IND^30^^^^29^2000^^^^^Y~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^FAM^30^^^^23^4000^^^^^Y~MSG^Aggregate~MSG^Excludes
Copayments~EB^G^FAM^30^^^^29^4000^^^^^Y~MSG^Aggregate~MSG^Excludes
Copayments~EB^1^ESP^48{BZ{BY{98{33{52{86{MH{50^PR^PPOBlue
Med/Surg^^^^^Y^W~LS^2120~NM1^X3^2^HIGHMARK HEALTHCARE MGMT
SERVICES~PER^IC^^TE^8004528507~LE^2120~EB^F^^48^^^^^^^^^W~MSG^Room and Board Semi-Private Room
Private Room Must be Medically Necessary Special Care Unit Must be Medically
Necessary~EB^1^ESP^BZ{BY{98^PR^PPOBlue
Med/Surg^^^^^Y^W~MSG^SPECIALIST~LS^2120~NM1^X3^2^HIGHMARK HEALTHCARE MGMT
SERVICES~PER^IC^^TE^8004528507~LE^2120~EB^A^^BZ{BY^^^^^0^^^^Y~MSG^SPECIALIST~EB^B^^BZ{BY^^^^^35^
^^^^Y~MSG^SPECIALIST Apply Only 1 Copayment, per Date of Service, per
Provider~EB^C^^BZ{BY^^^^^0^^^^Y~MSG^SPECIALIST~EB^A^^BZ{BY^^^^^0^^^^Y~EB^B^^BZ{BY^^^^^20^^^^Y~M
SG^Apply Only 1 Copayment, per Date of Service, per
Provider~EB^C^^BZ{BY^^^^^0^^^^Y~EB^F^^33^^^^23^^^^VS^25^^W~MSG^Visit~EB^F^^33^^^^29^^^^VS^25^^Y~MSG
^Visit~EB^F^^33^^^^29^^^^VS^25^^N~MSG^Visit~EB^A^^52^^^^^0^^^^W~MSG^Applicable to Room charges only
otherwise Program Coinsurance applies~EB^B^^52^^^^27^100^^^^^W~MSG^Waived if Admitted Applies to Room
charges only~EB^C^^52^^^^^0^^^^W~MSG^Applicable to Room charges only otherwise Program Deductible
applies~SE^102^1001~GE^1^62044379~IEA^1^062044379~Payload>
  <ErrorCode>Success</ErrorCode>
  <ErrorMessage>NA</ErrorMessage>
</ns1:COREEnvelopeRealTimeResponse>
</soapenv:Body>
</soapenv:Envelope>

```

4. MODEL CORE™-COMPLIANT MIME MULTIPART MESSAGES

In the following examples the HTTP Header is shown in blue:

Sample 5010A1 270 Request Message:

```
--XbCY
Content-Disposition: form-data; name="PayloadType"
X12_270_Request_005010X279A1
--XbCY
Content-Disposition: form-data; name="ProcessingMode"
RealTime
--XbCY
Content-Disposition: form-data; name="PayloadID"
e51d4fae-7dec-11d0-a765-00a0c91e6da6
--XbCY
Content-Disposition: form-data; name="TimeStamp"
2007-08-30T10:20:34Z
--XbCY
Content-Disposition: form-data; name="UserName"
V999999
--XbCY
Content-Disposition: form-data; name="Password"
xxxxxxxx
--XbCY
Content-Disposition: form-data; name="SenderID"
V999999
--XbCY
Content-Disposition: form-data; name="ReceiverID"
54771
--XbCY
Content-Disposition: form-data; name="CORERuleVersion"
2.2.0
--XbCY
Content-Disposition: form-data; name="Payload"
ISA^00^ ^00^ ^ZZ^V999999 ^33^54771
```

```
^20120707-20120707~EQ^30~SE^15^CR208378L~GE^1^1~IEA^1^000008934~>
```

```
--XbCY—
```

Sample 5010A1 270 Response Message:

```
--XbCY
Content-Disposition: form-data; name="PayloadType"
X12_271_Response_005010X279A1
```

--XbCY
Content-Disposition: form-data; name="ProcessingMode"
RealTime
--XbCY
Content-Disposition: form-data; name="PayloadID"
e51d4fae-7dec-11d0-a765-00a0c91e6da6
--XbCY
Content-Disposition: form-data; name="TimeStamp"
2007-08-30T10:20:34Z
--XbCY
Content-Disposition: form-data; name="SenderId"
54771
--XbCY
Content-Disposition: form-data; name="ReceiverID"
V999999
--XbCY
Content-Disposition: form-data; name="CORERuleVersion"
2.2.0
--XbCY
Content-Disposition: form-data; name="ErrorCode"
Success
--XbCY
Content-Disposition: form-data; name="ErrorMessage"
NA
--XbCY Content-Disposition: form-data; name="Payload"
ISA^00^ ^00^ ^33^54771 ^ZZ^V999999
^120326^1159^{^00501^062044379^0^P^>~GS^HB^54771^R1999999^20120326^1159389^620443
79^X^005010X279A1~ST^271^1001^005010X279A1~BHT^0022^11^WEB270^20120326^115938
9~HL^1^1^20^1~NM1^PR^2^HIGHMARK^^^^NI^54771~HL^2^1^21^1~NM1^1P^2^EXAMPLE REGIONAL
MEDICAL CENTER^^^^XX^1999999999~HL^3^2^22^0~TRN^2^BX8B2011080707194001700^993ITSA
~NM1^IL^1^DOE^JANE^A^^MI^WEM199999999001~REF^18^363~REF^6P^09999999~REF^Q
4^ZAR1999999990010~N3^123 MAKEBELIEVE
DRIVE~N4^ANYTOWN^PA^199990000~DMG^D8^19500101^F~INS^Y^18^001^25~DTP^291^R D8^20030101-
99991231~EB^P~MSG^UNLESS OTHERWISE REQUIRED BY STATE LAW, THIS NOTICE IS NOT A
GUARANTEE OF PAYMENT. BENEFITS ARE SUBJECT TO ALL CONTRACT LIMITS AND THE MEMBER'S
STATUS ON THE DATE OF SERVICE. ACCUMULATED AMOUNTS SUCH AS DEDUCTIBLE MAY CHANGE
AS ADDITIONAL CLAIMS ARE PROCESSED.~EB^1^ESP^30{47^PR^PPOBlue
Med/Surg~EB^A^30^^^^,3^^^^N~MSG^Out-of-Pocket~EB^A^30^^^^,1^^^^Y~MSG^Out-of-
Pocket~EB^C^IND^30^^23^2000^^^^N~MSG^Aggregate~EB^C^IND^30^^29^2000^^^^N~M
SG^Aggregate~EB^C^FAM^30^^23^4000^^^^N~MSG^Aggregate~EB^C^FAM^30^^29^4000^^

^^^N~MSG^Aggregate~EB^C^IND^30^^^23^500^^^Y~MSG^Aggregate~EB^C^IND^30^
 ^29^5
 00^^^Y~MSG^Aggregate~EB^C^FAM^30^^^23^1000^^^Y~MSG^Aggregate~EB^C^F
 AM^30 ^^29^1000^^^Y~MSG^Aggregate~EB^F^^30^^^W~MSG^Mental Health
 Lifetime Maximum Policy
 Maximum~EB^G^IND^30^^^23^4500^^^N~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^IND^30^^^29^4500^^^N~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^FAM^30^^^23^9000^^^N~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^FAM^30^^^29^9000^^^N~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^IND^30^^^23^2000^^^Y~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^IND^30^^^29^2000^^^Y~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^FAM^30^^^23^4000^^^Y~MSG^Aggregate~MSG^Excludes
 Copayments~EB^G^FAM^30^^^29^4000^^^Y~MSG^Aggregate~MSG^Excludes
 Copayments~EB^1^ESP^48{BZ{BY{98{33{52{86{MH{50^PR^PPOBlue
 Med/Surg^^^^Y^W~LS^2120~NM1^X3^2^HIGHMARK HEALTHCARE MGMT
 SERVICES~PER^IC^^TE^8004528507~LE^2120~EB^F^^48^^^^^^W~MSG^Room and
 Board Semi-Private Room Private Room Must be Medically Necessary Special Care Unit Must
 be Medically Necessary~EB^1^ESP^BZ{BY{98^PR^PPOBlue
 Med/Surg^^^^Y^W~MSG^SPECIALIST~LS^2120~NM1^X3^2^HIGHMARK
 HEALTHCARE MGMT
 ERVICES~PER^IC^^TE^8004528507~LE^2120~EB^A^^BZ{BY^^^^0^^Y~MSG^SPEC
 IALIS T~EB^B^^BZ{BY^^^^35^^Y~MSG^SPECIALIST Apply Only 1 Copayment, per
 Date of Service, per
 Provider~EB^C^^BZ{BY^^^^0^^Y~MSG^SPECIALIST~EB^A^^BZ{BY^^^^0^^Y~
 EB^B^^ BZ{BY^^^^20^^Y~MSG^Apply Only 1 Copayment, per Date of Service, per
 Provider~EB^C^^BZ{BY^^^^0^^Y~EB^F^^33^^23^^VS^25^^W~MSG^Visit~EB^F^^
 33^^2
 9^^VS^25^^Y~MSG^Visit~EB^F^^33^^29^^VS^25^^N~MSG^Visit~EB^A^^52^^^^0^
 ^^W~MSG^Applicable to Room charges only otherwise Program Coinsurance
 applies~EB^B^^52^^27^100^^^^W~MSG^Waived if Admitted Applies to Room charges
 only~EB^C^^52^^^^0^^^^W~MSG^Applicable to Room charges only otherwise Program
 Deductible applies~SE^102^1001~GE^1^62044379~IEA^1^062044379~
 --XbCY--

5. CORE™-compliant SOAP Faults

When a Real-Time transaction fails validation for the format of the CORE™-compliant SOAP message or system error occurs or times out, the following error codes will be used when responding to the Trading Partner.

NOTE: All SOAP Faults will return a 500 HTTP Status Code.

Fault Code	Fault Reason Text	Comments
Sender	A detailed message about what was wrong with the request SOAP message.	SOAP Request needs to be corrected and resubmitted.
Receiver	Could Not Respond	Highmark's systems could not respond due to an error or a time out. Request can be resubmitted later.

Receiver	Real Time Not Available	Highmark's real-time systems are down for scheduled maintenance. Request can be submitted again later.
VersionMismatch	Expecting CORERuleVersion=2.2.0; Received CORERuleVersion=[received value]	Request SOAP message contains the wrong version of CORE or CORERuleVersion. SOAP Request needs to be corrected and resubmitted.

In the following examples the HTTP Header is shown in blue:

An example of a WSDL CORE™-compliant SOAP Receiver Fault response with PayloadID:

HTTP/1.1 500 Internal Server Error

Content-Type: text/xml

```
<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-envelope">
  <soapenv:Body>
    <soapenv:Fault>
      <soapenv:Code>
        <soapenv:Value>soapenv:Receiver</soapenv:Value>
      </soapenv:Code>
      <soapenv:Reason>
        <soapenv:Text xml:lang="en-US">Could Not Respond</soapenv:Text>
      </soapenv:Reason>
      <soapenv:Detail>
        <txnId>9999999</txnId> <!-- server-specific ID -->
        <PayloadID>f81d4fae-7dec-11d0-a765-00a0c91e6bf6</PayloadID> <!-- The PayloadID from the request -->
      </soapenv:Detail>
    </soapenv:Fault>
  </soapenv:Body>
</soapenv:Envelope>
```

An example of a WSDL CORE™-compliant SOAP Sender Fault response with PayloadID:

HTTP/1.1 500 Internal Server Error

Content-Type: text/xml

```
<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-envelope">
  <soapenv:Body>
    <soapenv:Fault>
      <soapenv:Code>
        <soapenv:Value>soapenv:Sender</soapenv:Value>
      </soapenv:Code>
      <soapenv:Reason>
        <soapenv:Text xml:lang="en-US">Illegal Value for Payload Type</soapenv:Text>
      </soapenv:Reason>
      <soapenv:Detail>
        <txnId>99999999</txnId> <!-- server-specific ID -->
        <PayloadID>f81d4fae-7dec-11d0-a765-00a0c91e6bf6</PayloadID> <!-- The PayloadID from the
request -->
      </soapenv:Detail>
    </soapenv:Fault>
  </soapenv:Body>
</soapenv:Envelope>
```

6. CORE™-compliant Error Responses

When a Real-Time transaction fails validation content of the request message, a CORE-compliant response message will be sent to the Trading Partner. The following error codes are those which are not defined by the CORE Phase II 270 Connectivity Rule, Section 4.3.3.2:

NOTE: CORE™-compliant Error Responses will return a 200 HTTP Status Code.

Error Code	Error Message	Comments
PayloadTypeNotSupported	Payload \${PayloadType} Not Supported	A CORE-enumerated payload type was submitted, but it is not supported by this service.

UsernameSenderIdMismatch	Username must match SenderId	The Username and the SenderID were not the same value.
ReceiverIDNotSupported	Receiver ID \${ReceiverID} Not Supported	The value of the ReceiverID field was not one of the supported Receiver ID NAIC plan codes listed above.
ReceiverInfoMismatch	CORE message Receiver ID does not match X12 envelope receiver info (ISA08 and/or GS03)	The value of the ReceiverID field does not match the values of the ISA08 and/or GS03 elements in the X12

In the following examples the HTTP Header is shown in blue:

An example of a CORE-Compliant SOAP Error Response:

```
<soapenv:Envelope xmlns:soapenv="http://www.w3.org/2003/05/soap-envelope"
xmlns:cor="http://www.caqh.org/SOAP/WSDL/CORERule2.2.0.xsd">
<soapenv:Body>
<cor:COREEnvelopeRealTimeResponse>
<PayloadType>Core_Envelope_Error</PayloadType>
<ProcessingMode>RealTime</ProcessingMode>
<!-- PayloadID from request, when available -->
<PayloadID>a81d44ae-7dec-11d0-a765-00a0c91e6ba0</PayloadID>
<TimeStamp>2007-08-30T10:20:34Z</TimeStamp>
<!-- NAIC code of the response sender (the receiver ID from the request) -->
<SenderId>54771</SenderId>
<!-- The login ID of the response receiver (the sender ID from the request) -->
<ReceiverID>V999999</ReceiverID>
<CORERuleVersion>2.2.0</CORERuleVersion>
<!--
```

```
Note that there is no Payload when the response PayloadType is Core_Envelope_Error. -->
<ErrorCode>PayloadTypeIllegal</ErrorCode> <!-- Just one of many possible error codes -->
<ErrorMessage>Illegal value for PayloadType</ErrorMessage>
</cor:COREEnvelopeRealTimeResponse>
</soapenv:Body>
</soapenv:Envelope>
```

An example of a CORE-Compliant MIME Multipart Error Response:

```
HTTP/1.1 200 OK ____  
Content-Length: 9999  
Content-Type: multipart/form-data; boundary=XbCY
```

```
--XbCY  
Content-Disposition: form-data;  
name="PayloadType"
```

COREEnvelopeError

```
--XbCY  
Content-Disposition: form-data;  
name="ProcessingMode"  
RealTime  
--XbCY  
Content-Disposition: form-data;  
name="PayloadID"  
f81d4fae-7dec-11d0-a765-00a0a91e6fa6  
--XbCY  
Content-Disposition: form-data;  
name="TimeStamp"  
2007-08-30T10:20:34Z  
--XbCY  
Content-Disposition: form-data;  
name="SenderID"  
54771  
--XbCY  
Content-Disposition: form-data;  
name="ReceiverID"  
V999999  
--XbCY  
Content-Disposition: form-data;  
name="CORERuleVersion"  
2.2.0  
--XbCY  
Content-Disposition: form-data;  
name="ErrorCode"
```

VersionMismatch

```
--XbCY  
Content-Disposition: form-data;  
name="ErrorMessage"  
Expecting CORERuleVersion=2.2.0; Received  
CORERuleVersion=1.0  
--XbCY--
```

