

Important Notice to Highmark Western and Northeastern New York Submitters

Please be advised that **September 30, 2026** is the final deadline to discontinue claim submissions through **Administrative Services of Kansas (ASK)**.

As previously communicated by Highmark, claim submissions for **Highmark Western and Northeastern New York** are transitioning away from ASK effective **September 2026**.

As of October 1, 2026, all claims for Highmark Western and Northeastern New York must be submitted through the Highmark EDI gateway and must no longer be sent through ASK. After October 1st Highmark will begin shutting down existing ASK Trading Partner connectivity. Any EDI Trading Partners—including providers, clearinghouses, and other submitters—who are not using a Highmark New York-issued Trading Partner ID to submit directly to Highmark may experience claim transaction rejections.

To avoid any disruption in claim submission, organizations that have not yet applied for a new **Highmark Western and Northeastern New York Trading Partner account** should do so immediately.

For questions regarding enrollment as a Highmark EDI Trading Partner, please contact the **Highmark EDI Operations Service Desk** at **1-800-992-0246**, available **Monday through Friday, 8:00 a.m. to 4:30 p.m. ET**.